

Galaxy Z Flip Screen Protector Terms and Conditions FAQs

Q1. Do I need to pay for the screen protector?

A1. There is no charge for the initial application of a screen protector; subsequent replacements are \$19.99. If you have any issues after the initial application, return to the location that applied the protector within 14 days for a no-cost replacement. After that you may need to pay to have the screen protector replaced.

Q2. Should I apply the screen protector myself?

A2. No; due to the flexible display you should have a Samsung authorized repair technician apply the screen protector.

Q3. Where can I get a screen protector applied?

A3. All Samsung Branded (SES-L Locations, 837 and our New Jersey CSP) and select UBIF locations can apply the screen protector to the Galaxy Z Flip; locations can be found here: <https://www.samsung.com/us/support/service/locations/>. You can also contact the Premier Service team to ship your device to Samsung to apply the screen protector (No charge to customer for shipping).

Q4. Can I remove the protector myself?

A4. To avoid damaging the screen, we recommend you don't remove the screen protector. If your screen protector needs to be replaced, please visit one of the eligible locations that service Galaxy Z Flip or contact Premier Service.

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