

Getting your monitor ready for mail-in service

1. Carefully detach any cables or USB devices that are plugged into the device.
2. Remove any accessories, like privacy screens, clip-on webcams, or microphones from the monitor.
3. Be sure to include the original power cable or adapter if it is detachable.
4. Your monitor is now ready to be shipped in for service. If you already arranged to have your monitor repaired, you should have received instructions on how to mail it in. If you didn't get the instructions or you misplaced them, [contact us](#) for support.

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