

Refrigerator Delivery Checklist

Is your home ready for your new refrigerator?

The checklist below will help you make sure your home is prepared for your new Samsung refrigerator and will ensure a smooth delivery and installation.

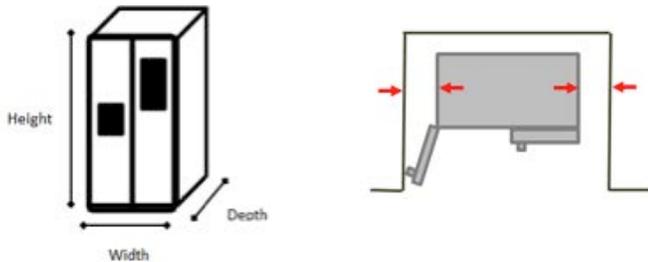


Prior to Delivery:

- Be sure to **inspect your new refrigerator** before installation and again before the delivery team leaves.
- Have your **sales paperwork** on hand, to confirm the order details.
- Verify less than **three (3) flights of stairs** to get to the installation location (not applicable if elevator is available).
- An adult of **at least 18 years old**, authorized to make decisions, must be present for delivery.
- Clear the space** around the location, and along the delivery path. To ensure safety, make sure pets and children are out of the way.



Installation Location:



Double check the installation space. Measure the dimensions (height, width, and depth) of the location where the unit will be placed. **Any adjacent walls or cabinets will require 3 ½ inches of extra space in the width for the doors to fully open.**

- For refrigerators with an icemaker or an ice and water dispenser: **a working shut-off valve connected to a ¼ inch stainless steel water line** must be located within 6ft of the appliance and be on the same floor.

 **A grounded 3-prong 110V outlet ready**

Make sure the location where the unit is going has a **grounded 3-prong 110V** electrical outlet. Otherwise, an electrician will need to install the correct outlet before delivery.



When the Truck Arrives:

- Confirm the unit matches your paperwork - **Model #, Color, Style.**
- Tell the installation team **where the old refrigerator is going.** If the old refrigerator is being hauled away, it will need to be emptied prior to removal.
- Show the installers to the install site. They will help determine the best path.
- Turn off the water.** Remember, the water tube may need to be replaced.

During the Delivery:

- Sweep out the area where the old unit was removed.
- Doors and drawers are often removed and re-attached inside. This is normal.
- Confirm the water line is connected, water is turned on, and checked for leaks.
- Once connected, the unit is rolled into place and leveled to align the doors.

Finishing up:

- The installation team will check functionality. The unit should start cooling. Please keep in mind **it does take 24-48 hours for your new refrigerator to fully cool.**
- Run at least 1 gallon of water through the system (do not drink). Toss the first gallon of water out.
- It takes about 24 hours for the first batch of ice (do not use). Toss the first batch of ice out.
- Find the Owner's Manual, and familiarize yourself with it.
- Get the contact info for the store and remember 1-800-SAMSUNG.
- Fill out all surveys; this helps ensure the best experience for you next time.