Washer Delivery Checklist

Is your home ready for your new washing machine?
The checklist below will help you make sure your home is prepared for your new Samsung Washer and will ensure a smooth delivery and installation.

Prior to Delivery:

☐ Be sure to inspect your new washer before installation and again before the delivery team leaves.

☐ Verify unloading zone is available within 30ft of the home for parking and access.

☐ Verify less than three (3) flights of stairs to get to the installation location (not applicable if elevator is available).

☐ An adult of at least 18 years old, authorized to make decisions, must be present for delivery.

☐ All appliances must be empty of personal belongings prior to removal.

☐ Measure the dimensions (height, width, and depth) of the location where the unit will be placed. Make sure to measure at the top, middle, and bottom of the space, and the surrounding area and cabinets to ensure a suitable fit. All dimensions can be found by model on the product page in the spec section.

Water Supply:

☐ The hot and cold water shut-off valves need to be easily identifiable and accessible. All connections must be in good working condition. Please ensure that the water shut-off valves meet these requirements before delivery.

Installation Location:

☐ A grounded 3-prong 110V/120V outlet ready

Make sure the new washer’s location has a grounded 3-prong 110/120V outlet. This outlet will need to be protected by a dedicated 15 or 20 amp circuit breaker.

☐ Washers and dryers are able to be stacked but only when purchased and delivered together. A Samsung stacking kit (sold separately) is required for installation.
Pipe adapter needs to be prepared
The washer drain stand pipe needs to be 34-60 inches above the floor to ensure proper drainage. The pipe must have a 2" opening or an adapter will be required. An adapter can be purchased at a local hardware store. If needed, please purchase before delivery.

Pedestals must be purchased with your order
Pedestals are a laundry accessory used to raise the height of washers and dryers. Pedestals cannot be installed unless the pedestal is purchased at the same time and on the same order as the dryer.

The installation team will not install a washer or dryer on an existing (old) pedestal.