

Builder Product Warranty Summary

Please note the warranty section on your user manual that is available on Samsung.com should always be referenced and validated to ensure accuracy. This document is meant as a general reference tool and does not validate warranty terms.

Refrigerators

Most Samsung Refrigerators*

One (1) Year Parts and Labor on Refrigerator
Five (5) Years Parts and Labor on Sealed Refrigeration System Only**
Ten (10) Years Parts and 5 Years Labor on Digital Inverter Compressor

Models without a Digital Inverter Compressor (DIC)*

One (1) Year Parts and Labor on Refrigerator
Five (5) Years Parts and Labor on Sealed Refrigeration System Only**

*Most Samsung Refrigerators produced since 2014 include a DIC, however there are a few exceptions. Please refer to owner's manual to confirm warranty for models produced prior to 2018.

**Compressor, evaporator, condenser, drier and connecting tubing.

Ranges

All (Gas, Electric)

One (1) Year Parts & Labor on manufacturing defects

Built-In Cooking

All Built-In Cooking products (Wall Ovens, Cooktops, Range Hoods)

One (1) Year Parts & Labor on manufacturing defects

Combination Wall Oven

One (1) Year Parts & Labor on manufacturing defects
Ten (10) Years parts for Magnetron

Radiant Electric Cooktops

One (1) Year Parts & Labor on manufacturing defects
Five (5) Years Parts only for Glass Cooktop and Radiant Heater

Induction Cooktops

One (1) Year Parts & Labor on manufacturing defects
Five (5) Years Parts only for Glass Cooktop

Microwaves

All (OTR & CMO)

One (1) Year Parts & Labor on manufacturing defects
Ten (10) Years Parts only on Magnetron

Laundry

Washers

One (1) Year Parts & Labor
Three (3) Years Stainless Steel Drum (Part Only) – Front Load Only
Three (3) Years Stainless Steel Tub (Part Only) – Top Load Only
Twenty (20) Years Direct Drive Motor (Part Only)

Dryers

One (1) Year All Parts & Labor

Air Dresser

One (1) Year All Parts & Labor

Dishwashers

Linear Wash System models

One (1) Year Parts & Labor
Five (5) Years Linear Motion Parts*, Printed Circuit Board, Racking and Stainless Door Liner & Tub for leakage (Parts Only)
*Linear Motion Parts: Belt operating AC motor (Motor Geared), Belt V-Timing, Rail, Holder Rail (Front Up, Front Low)

Rotary models

One (1) Year Parts & Labor on manufacturing defects

Samsung Builder Concierge

samsungbuilderb2b@sea.samsung.com
(1-844-726-4253)
Mon-Fri: 9AM-6PM (EST)

**To be eligible for coverage, cosmetic damage must be reported within the first 30 days from product installation or date listed on property closing documentation, such as Certificate of Occupancy (COO) or Deed. If eligible, Samsung will provide one-time only parts and labor to cover the cosmetic service event; subsequent cosmetic damage is not eligible for coverage. Terms of coverage are subject to change at any time and without prior notice. Physical damage such as frame damage or damages beyond economical repair are not covered by cosmetic warranty.