



Avoid downtime and keep your commercial displays functioning at their best.

Samsung signage solutions help companies communicate with their customers in the most impactful way. And in industries where every second counts, downtime is critical. A 3-5 day average repair window is not always an option. When you experience unexpected technical issues that threaten business continuity, ProCare technology protection gives you the peace of mind that it's always business as usual.

Samsung ProCare Peace of Mind



Advanced Exchange Solutions

No more waiting days for a replacement. We know time is money, and ProCare Fast Track solutions offer quick turnaround times for repairs, with Next Day and Next Business Day options available.



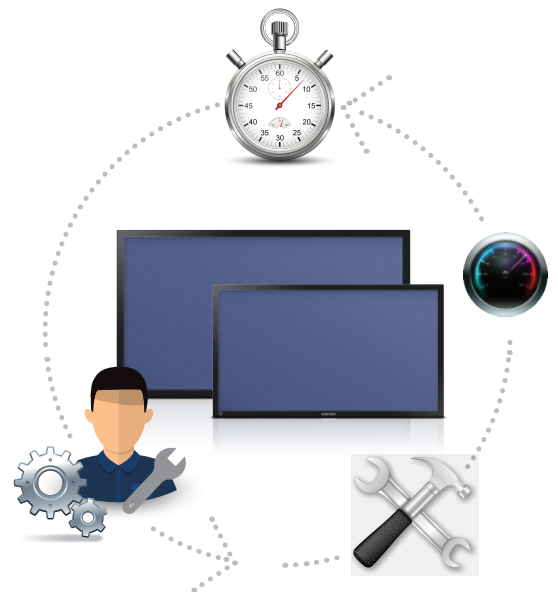
On-Site Technician

We understand that displays are often in hard-to-reach places and may require special equipment to uninstall and reinstall. Fast Track with White Glove technicians are trained and experienced in the removal, repair and replacement of a variety of display units, no matter where they're placed. Our teams will remove the original unit, install a replacement and ship the non-working unit to Samsung.







Samsung Authorized Repair

Your display should be repaired with the right process and the right parts. Other companies may not use genuine Samsung parts, which could cause you problems. With Samsung, you have peace of mind that we have you covered.







Protection from day one, two ways.

Fast Track with White Glove/White Glove

-  Includes tech-assisted exchange of display; technician removes original unit, installs replacement and ships non-working unit to Samsung
-  Up to 3 exchanges of the display
-  Coverage for mechanical/electrical breakdown
-  3-5 year terms available

Fast Track

-  Return shipping label provided; customer returns original unit in new unit's box
-  Up to 3 exchanges of the display
-  Coverage for mechanical/electrical breakdown
-  3-5 year terms available

Digital Signage, Outdoor

Screen Size	Fast Track with White Glove	Term	Details
46"	P-LM-NEWX46HP	3 Years	<ul style="list-style-type: none"> 7-days-a-week service delivery (excluding holidays) with Next Day¹ exchange of display available. Dedicated hotline (1-888-389-1488) for after-hours coverage.
	P-LM-AEWX46HP	4 Years	
	P-LM-BEWX46HP	5 Years	
55"	P-LM-NEWX57HP	3 Years	<ul style="list-style-type: none"> Solutions available on other screen sizes. Contact 1-866-SAM4BIZ (1-866-726-4249) for more details.
	P-LM-AEWX57HP	4 Years	
	P-LM-BEWX57HP	5 Years	

Digital Signage, Indoor

Screen Size	Fast Track	Fast Track with White Glove ²	Term	Details
46" – 51"	P-LM-NN1X46A	P-LM-NN1X46B	3 Years	<ul style="list-style-type: none"> Next Business Day³ exchange of display available. Solutions available on other screen sizes. Contact 1-866-SAM4BIZ (1-866-726-4249) for more details.
	P-LM-2N1X46A	P-LM-2N1X46B	5 Years	
52" – 65"	P-LM-NN1X57A	P-LM-NN1X57B	3 Years	
	P-LM-2N1X57A	P-LM-2N1X57B	5 Years	

LED

Service Options	White Glove	Term	Details
Same Day On-Site ⁴	P-LE-NPHX20S	3 Years	<ul style="list-style-type: none"> 7-days-a-week service delivery (excluding holidays) for Same Day service. Dedicated hotline (1-888-389-1488) for Same Day service.
	P-LE-APHX20S	4 Years	
	P-LE-BPHX20S	5 Years	
Next Business Day On-Site ⁵	P-LE-NP1X20S	3 Years	<ul style="list-style-type: none"> Both service solutions include coverage for parts and labor.⁶ Technician will restore operation using customer provided on-site parts.⁷
	P-LE-AP1X20S	4 Years	
	P-LE-BP1X20S	5 Years	


Learn More

samsung.com/business insights.samsung.com
samsung.com/us/business-services

Product Support

1-866-SAM4BIZ

Follow Us

 youtube.com/samsungbizusa  [@SamsungBizUSA](https://twitter.com/SamsungBizUSA)

SAMSUNG

ProCare

©2018 Samsung Electronics America, Inc. Samsung, is a registered mark of Samsung Electronics Corp., Ltd. Specifications and designs are subject to change without notice. Non-metric weights and measurements are approximate. All other brand, product, service names and logos are trademarks and/or registered trademarks of their respective manufacturers and companies. Simulated screen images. See samsung.com for detailed information. Printed in USA. LFD-PROCARETECHPROTECTIONFLYER-NOV18T

Product may be replaced with a new or remanufactured product of similar features and functionality if it cannot be repaired, if the cost of repair exceeds the original purchase price, or if parts are no longer available. In TX, the Obligor of the service plan is Federal Warranty Service Corporation. Refer to the service contract for complete details, including limitations, exclusions and provider information. Product not available in AK, HI and PR.

¹For Next Day exchange and installation, calls must be received by 6 p.m. local time. ²Fast Track with White Glove not available on video walls. ³For Next Business Day delivery and/or installation, calls must be received by 3 p.m. ET. Shipments are made during regular business hours Monday through Friday, excluding holidays. ⁴For Same Day on-site service, calls must be received by noon local time. ⁵For Next Business Day on-site service, calls must be received by 3 p.m. local time. ⁶Coverage provided by Samsung directly. ⁷Labor contingent upon availability of customer provided on-site parts.