



# Migrating to Samsung has never been easier.

Get the most from Samsung's award-winning mobile solutions to help achieve operational efficiencies and leverage government-grade security that protects your business. Regardless of if you're introducing Samsung devices into an existing environment or migrating your entire organization to Samsung, our experts can help. With years of experience in migrating mobile environments, our team can provide best practice training, mobility assessments, develop proof of concepts, offer deployment assistance and deliver ongoing support of your environment. All to ensure moving to Samsung is as painless and productive as possible.

## Expertise to Augment Your Team

### Best Practice Knowledge Transfer

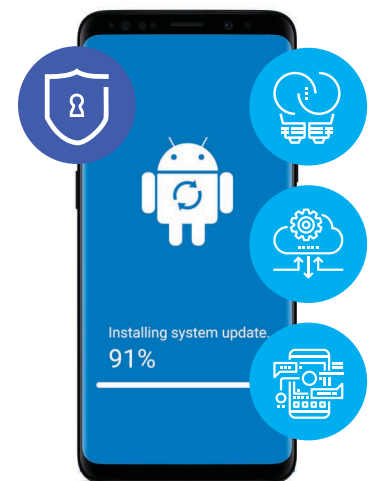
Our teams can provide your teams with best practices on deploying Samsung devices and the Android ecosystem, to effectively assess, plan, design, mitigate risk, and execute the migration. Application developers can receive training on leveraging Samsung APIs to maximize battery life and application responsiveness.

### Expertise in Deployment

If your team has limited resources or needs additional expertise in implementing the management of Samsung devices in your existing EMM platform, Samsung can provide remote or onsite engineers to work with your team to help ensure a timely and successful deployment. Our team can assist in cloud-based configuration solutions to minimize ongoing operational resource needs.




### Application Compatibility





Existing company applications developed on different platforms don't have to be a challenge. Our application development team can add functionality to existing applications and enhance them for multi-platform support. If you have a specific business need, our team can develop applications to help maximize operational efficiencies and optimize the user experience.



# Select the level of assistance you need.





- 
**Samsung Knox Jumpstart**  
 A hands-on look into Knox Mobile Enrollment, Knox Configure and E-FOTA.
- 
**Android Training**  
 We offer purpose-built sessions related to job function. To ease the introduction of a new OS, we offer Introduction to Android, Android for Help Desk, Android for the Administrator and Application Development training.
- 
**Project Kickoff**  
 Customer and Samsung teams meet to identify R&Rs, discuss objectives, define key success indicators and review timelines. Collaborate with PM Team(s) to build the project plan.

- 
**Mobility Assessment**  
 Work with mobility teams to discover current state, existing issues, desired end state and business requirements. Information collected is used to develop a specific migration plan.
- 
**Proof of Concept**  
 Identify "friendly" user to validate the plan in the customer environment. Identify and resolve any challenges discovered.
- 
**Deployment**  
 Plan and execute the deployment which includes: Defining rollout schedules, developing and delivering end-user communications, delivering help desk and/or end-user training.
- 
**Support**  
 Create FAQs, SOPs and KBs specific to Android. Monitor post-migration tickets. Identify and address any reoccurring issues.

**Samsung migration services let you select the type of assistance you require based on your specific needs. Partnering with your team, we can provide a methodical approach to help ensure a successful Samsung deployment in your environment.**

- Samsung offers predefined training (Jumpstarts) and tailored technical training for cloud configuration, managed OS updates, and developing on Android, Tizen and DeX.
- Key to the success of our deployments is structured project delivery led by a team of project managers, driving deliverables from initial project kickoff to completion.
- Our experts conduct assessments of your existing mobility management solution, incorporating your latest business requirements, and matched with Android capabilities to architect the optional deployment strategy for your specific needs.
- We can create, or conduct workshops with your development teams to create, new applications or enhance existing apps, for multi-platform support and optimization on Samsung devices.
- We review existing customer environment policies and translate them to Samsung device management policies, then validate with proof of concept and remediate potential gaps.
- We work hand-in-hand with your team to execute the deployment, so devices arrive to their users configured with exactly the out-of-the-box experience you require.
- Your IT teams have direct access to Samsung experts for any OS and device interoperability issues.
- Device protection coverage options include next business delivery of a replacement device, to help ensure your employees are always connected.

For more information on our migration services and to discuss how we can tailor your migration, please contact [samsungbusinessservices@sea.samsung.com](mailto:samsungbusinessservices@sea.samsung.com)

**Learn More** [samsung.com/business](https://samsung.com/business) [insights.samsung.com](https://insights.samsung.com) [samsung.com/us/business-services](https://samsung.com/us/business-services)  
**Product Support** 1-866-SAM4BIZ  
**Follow Us**  [youtube.com/samsungbizusa](https://youtube.com/samsungbizusa)  [@SamsungBizUSA](https://twitter.com/SamsungBizUSA)