

2021 Product Warranty Summary

Please note the warranty section on your user manual that is available on Samsung.com should always be referenced and validated to ensure accuracy. This document is meant as a general reference tool and does not validate warranty terms.

Refrigerators

Most Samsung Refrigerators*

One (1) Year Parts and Labor on Refrigerator
Five (5) Years Parts and Labor on Sealed Refrigeration System Only**
Ten (10) Years Parts and 5 Years Labor on Digital Inverter Compressor

Models without a Digital Inverter Compressor (DIC)*

One (1) Year Parts and Labor on Refrigerator
Five (5) Years Parts and Labor on Sealed Refrigeration System Only**

* Most Samsung Refrigerators produced since 2014 include a DIC, however there are a few exceptions. Please refer to owner's manual to confirm warranty for models produced prior to 2018.

**Compressor, evaporator, condenser, drier and connecting tubing.

Ranges

Gas

One (1) Year Parts & Labor on manufacturing defects

NE58K9850, NE58R9560, NE58F9710, NE58F9500, NE58K9500 and NE59M6850

One (1) Year Parts & Labor on manufacturing defects
Five (5) Years Electric Cooktop

All other electric

One (1) Year Parts & Labor on manufacturing defects

Microwaves

All (OTR & CMO)

One (1) Year Parts & Labor on manufacturing defects
Ten (10) Years Parts only on Magnetron

Built-In Cooking

All Built-In Cooking products (Wall Ovens, Cooktops, Range Hoods)

One (1) Year Parts & Labor on manufacturing defects

Combination Wall Oven

One (1) Year Parts & Labor on manufacturing defects
Ten (10) Years parts for Magnetron

Radiant Electric Cooktops

One (1) Year Parts & Labor on manufacturing defects
Five (5) Years Parts only for Glass Cooktop and Radiant Heater

Induction Cooktops

One (1) Year Parts & Labor on manufacturing defects
Five (5) Years Parts only for Glass Cooktop

Laundry

Washers

One (1) Year Parts & Labor
Three (3) Years Stainless Steel Drum (Part Only) – Front Load Only
Three (3) Years Stainless Steel Tub (Part Only) – Top Load Only
Ten (10) Years Direct Drive Motor (Part Only)

Dryers

One (1) Year All Parts & Labor

Dishwashers

Linear Wash System models

One (1) Year Parts and Labor
Five (5) Years Linear Motion Parts*, Printed Circuit Board, Racking and Stainless Door Liner & Tub for leakage (Parts Only)
*Linear Motion Parts: Belt operating AC motor (Motor Geared), Belt V-Timing, Rail, Holder Rail (Front Up, Front Low)

Rotary models

One (1) Year Parts & Labor on manufacturing defects

Vacuums

POWERbot: Turbo SR2AK9350U

POWERbot: SRAK9250

One (1) Year Parts & Labor on manufacturing defects
Ten (10) Years Parts only on Motor

POWERbot: VR2AM7090WD, VR2AM7070WS, VR2AM7065WS, VR2AM7040WG, VR2AM7010UW

One (1) Year Parts & Labor on manufacturing defects (incl. Motor)

Jet Stick Vacuums: VS20R9048S3/AA and VS20R9042S2/AA

One (1) year parts and labor
Ten (10) years Digital Inverter Motor part (Part only)

Cube Air Purifier

AX300T9080S/AA, AX300T9080W/AA

One (1) Year Parts & Labor on manufacturing defects

Samsung Builder Concierge

samsungbuilderb2b@sea.samsung.com

(1-844-726-4253)

Mon-Fri: 9AM-8PM (EST)



DACOR WARRANTY TERMS AND CONDITIONS

Please note the warranty section of Dacor.com should always be referenced and validated to ensure accuracy. This document is meant as a general reference tool and does not validate warranty terms.

FULL WARRANTY

Dacor Warranty Terms and Conditions
(See products Use & Care Guide for full warranty explanation)

FULL TWO (2) YEAR WARRANTY FOR ALL OF THE FOLLOWING PRODUCTS:*

All cooking, ventilation and cleaning products
Full size refrigeration products including columns
Under-counter wine storage and wine dispensing products

*Purchases after 11/1/2020

LIMITED WARRANTY

FULL SIZE REFRIGERATION:

Six (6) year Sealed System Warranty (part & labor).
Twelve (12) year Sealed System Warranty (part only).
Fifteen (15) year Compressor Warranty (compressor only)
for purchases that were made after 01/01/2018

COLUMN REFRIGERATION:

Six (6) year Sealed System Warranty (part & labor).
Twelve (12) year Sealed System Warranty (part only).
Fifteen (15) year Compressor Warranty (compressor only).

COSMETIC WARRANTY:

60 Days for all product. *Must be reported to Dacor within 60 days of the original purchase date to qualify for warranty coverage.

OBSELETE PRODUCT PURCHASED NEW & IN-BOX (EOL):

Standard Warranty. No promotional warranty applies.
All "Limited Warranty" rules apply.

OPEN BOX AND/OR PRODUCT MARKED AS-IS:

One (1) year functional part warranty only (AS-IS units qualify only after validation).

DEALER DISPLAY/MODEL HOME DISPLAY:

Dealer display & model home display products with a production date less than five (5) years, carry a one (1) year functional parts and labor warranty.

Products with a production date greater than five (5) years, carry a one (1) year functional parts warranty only.

COMMERCIAL/NON-RESIDENTIAL USE:

Commercial and/or non-residential use is defined as but not limited to religious organizations, fire stations, bed and breakfast, catering service and spas carry a one (1) year functional parts warranty only.

CONSUMABLE PARTS:

Consumable parts such as light bulbs and filters are not covered and are the responsibility of the purchaser.

DACOR PARTNER SUPPORT:

866-924-2541

EMAIL:

Dacor.Partner.Support@sea.samsung.com

HOURS OF OPERATION:

Monday - Friday 9am - 8pm EST