






Modernize your workforce to meet today's field service challenges.






Samsung and Oracle offer the leading-edge way to improve field service. The Samsung Galaxy Tab Active2 installed with Oracle Field Service Cloud is the ultimate tool. The Galaxy Tab Active2 is a proven, rugged device that makes field work simpler in any weather. It can be used with or without gloves, and models are available with and without S Pens. Oracle Field Service Cloud helps optimize management, scheduling and routing of field personnel, through time-based, self-learning and predictive technology. It empowers you to evolve your field service organization with accuracy, context and intelligence.



Samsung Galaxy Tab Active2

-  MIL-STD-810G¹ and IP68-Certified²
-  IP68-Certified S Pen²
-  Enhanced Touch
-  AR-Ready
-  Long-Lasting, Replaceable Battery
-  High-Resolution Camera
-  Biometric Authentication
-  Secure and Customizable with Samsung Knox³

Oracle Field Service Cloud

-  Real-Time Activity Measurement
-  Accurately Monitors Field Employee Performance
-  Improves Operational Efficiencies
-  Never Stops Learning
-  Includes The Right Services

Enabling your service team to thrive in the field

MIL-STD-810G and IP68-Certified

The Galaxy Tab Active2 has passed military specification MIL-STD-810G¹, meaning it's been subjected to tests for drops, shocks, vibration, rain, dust, sand, altitude, freeze/thaw, temperature range, temperature shock and humidity. It's also IP68-certified against water and dust².

IP68-Certified S Pen

The Galaxy Tab Active2 features an S Pen that allows you to write even in the pouring rain, or while wearing gloves.

Enhanced Touch

Wet Touch mode is ideal for inclement weather, while Glove mode is perfect for cold weather or clinical environments.

AR-Ready

Augmented Reality tracking tools include an accelerometer, gyroscope, GPS and geomagnetic sensor. Third-party software lets you deploy your team for easier in-field asset management and quicker inspections.

Long-Lasting, Replaceable Battery

The battery lasts up to 11 hours³ and can be easily swapped with a backup.

High-Resolution Camera

With the 8MP AF back camera and 5MP front camera, workers can take detailed field reports, record high-resolution video, and scan barcodes and other info.

Biometric Authentication (Division 2 Model Only)

The fingerprint scanner offers enhanced security authentication, while facial recognition lets users unlock the device even while wearing gloves.

Secure and Customizable with Samsung Knox

Samsung's defense-grade security protects sensitive data from the moment the device is powered on. With Knox Configure,⁴ devices and apps can be customized exactly how your business needs them.

Real-Time Activity Measurement

Oracle Field Service Cloud measures every activity for every field employee in real time, including the time it takes to complete jobs and travel between sites. This data will enable you to predict when a job will start, and how long it will take, with 98 percent accuracy. You can keep customers accurately informed and improve satisfaction.

Accurately Monitors Field Employee Performance

This time-based, self-learning and predictive solution learns the historical performance of every field employee in an ongoing time and motion study. It then creates a unique performance pattern profile, or work fingerprint.

Improves Operational Efficiencies











Oracle Field Service Cloud leverages your performance pattern profile to create optimal daily routes and schedules. You can drive higher productivity, greater efficiency and greater cost savings thanks to optimized job assignments and intelligent routing.

Never Stops Learning

Using artificial intelligence and machine learning, Oracle Field Service Cloud continues to learn as employee work patterns change over time. This allows continued refinement of field employee performance profiles.



Oracle Field Service Cloud Enterprise helps you manage the complete field service process.

 Capacity Management Predictive planning to enable resource optimization	 Core Manage Monitor and manage your field operations	 Field Collaboration Connect field and back-office teams	 Communication Proactively inform customers and co-workers	 Real-Time Traffic Automatically adjust for traffic in real time
 Routing Routing using optimization automation	 Mobility Access to everything needed in the field	 Smart Location View the route and location of field resources	 Forecasting Planning across the operation	 Street Level Routing Point-to-point drive time calculations



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