

Your Need to Know around changing consumer behaviors and what it means for advertising

The Need to Know:

Crossing the Streaming Divide

- On Samsung smart TVs 74% of all minutes are streamed
- 2025 is the year when all Americans will watch more streaming than linear
- 71% of all linear minutes are watched by adults ages 45 and older

Sports is not a magic bullet for streaming churn

- Sports fans are more than twice as likely to churn as other app users if streaming apps don't attract them to other content
- Churn continues to be an issue for every current app user, nearly 9 have churned
- Football is a powerful acquisition tool but does not keep viewers after the season ends

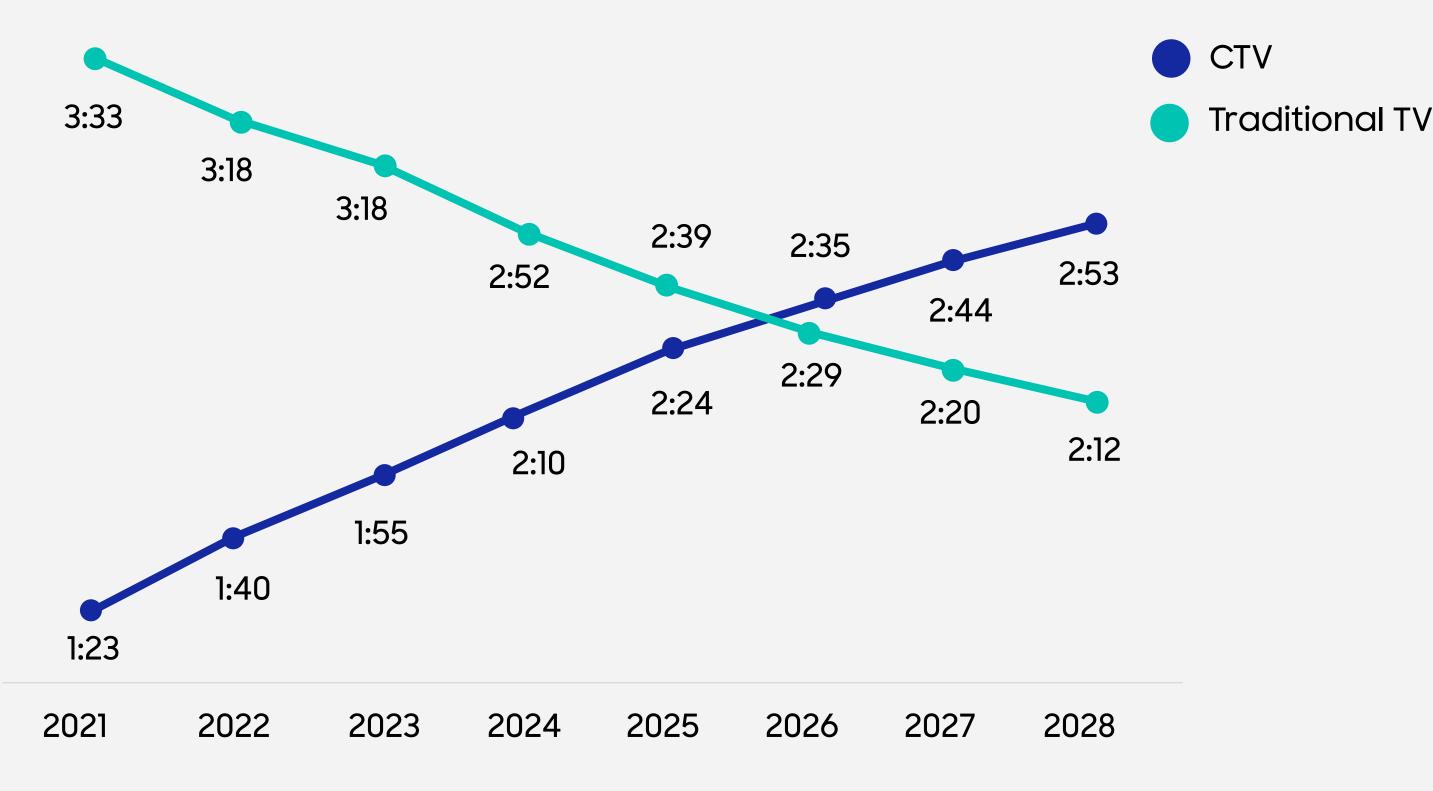
CTV: **Conversion TV**

- Thanks to its data and AI capabilities, TV is now a performance medium
- Americans expect their TVs to be interactive, responsive, and actionable
- Following consumers behavior, closing the purchase loop can be on or off-device

Crossing the Streaming Divide

Across all TV homes in the U.S., more time will be spent with streaming than with linear in 2025

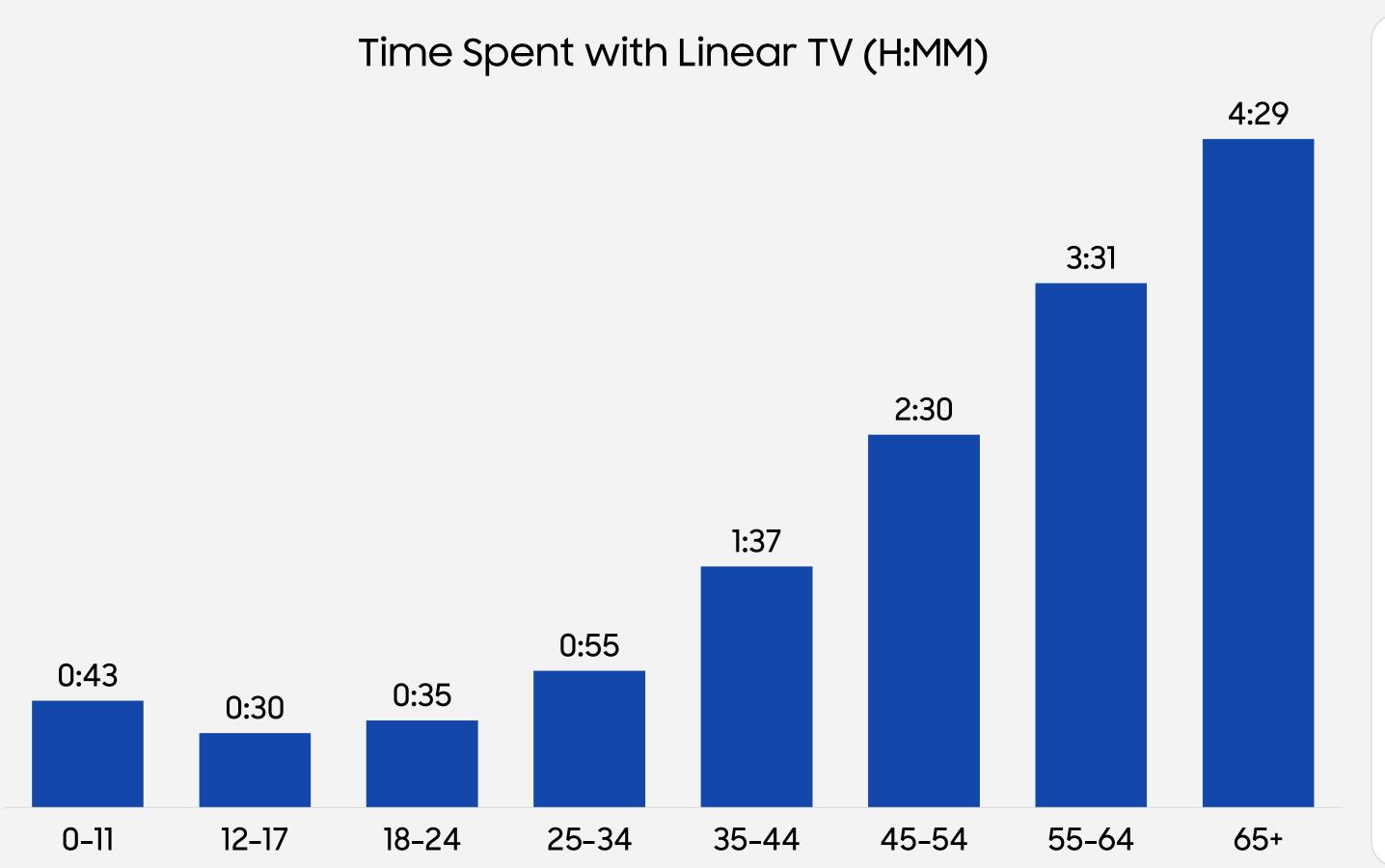
Average hrs:mins spent per day with streaming vs. traditional TV by U.S. adults, 2020-2028

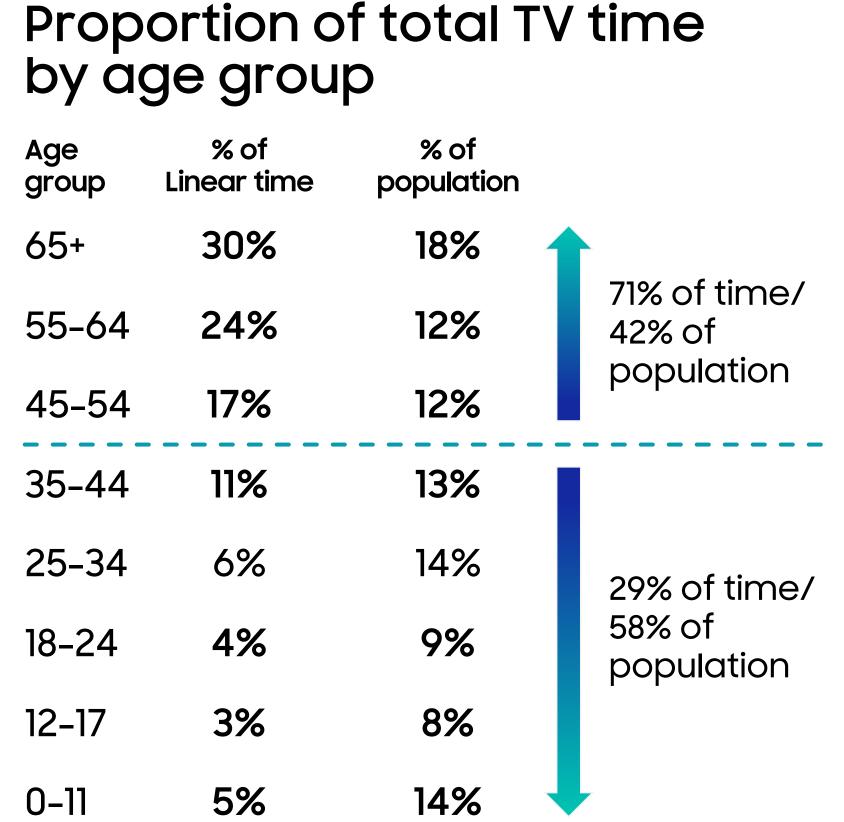


In 2025 Americans will spend more time with streaming than with traditional TV

Source EMARKETER Forecast, May 2025.

7 of every 10 linear minutes are watched by adults 45 or older

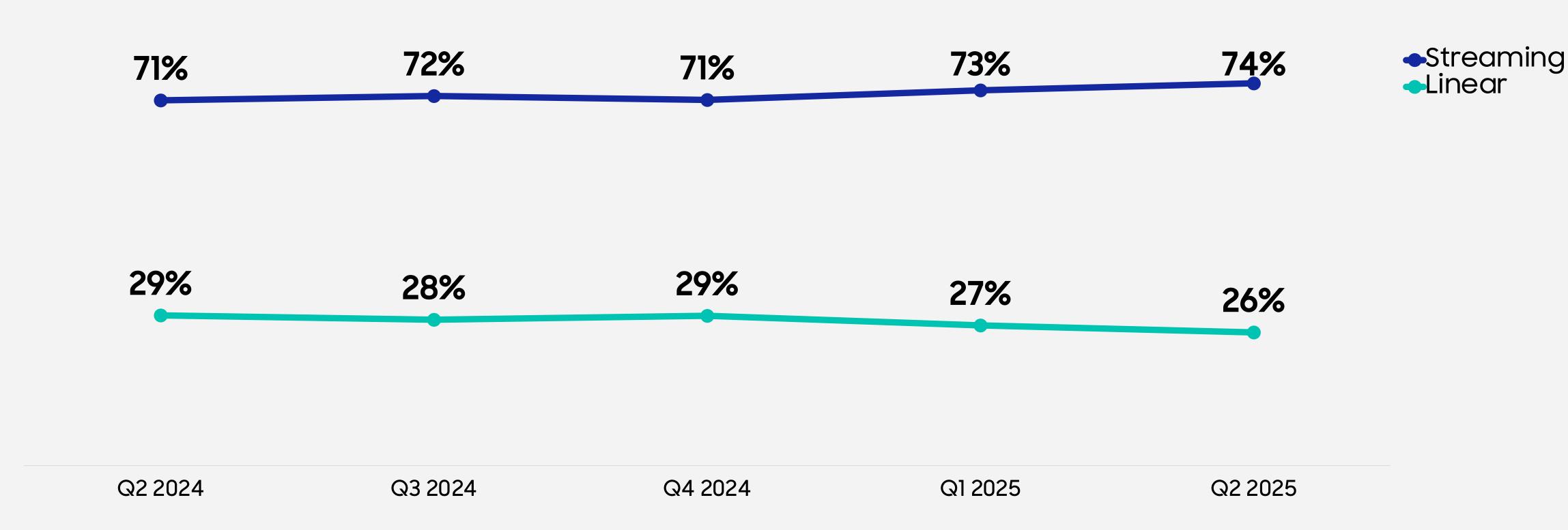




SAMSUNG Ads

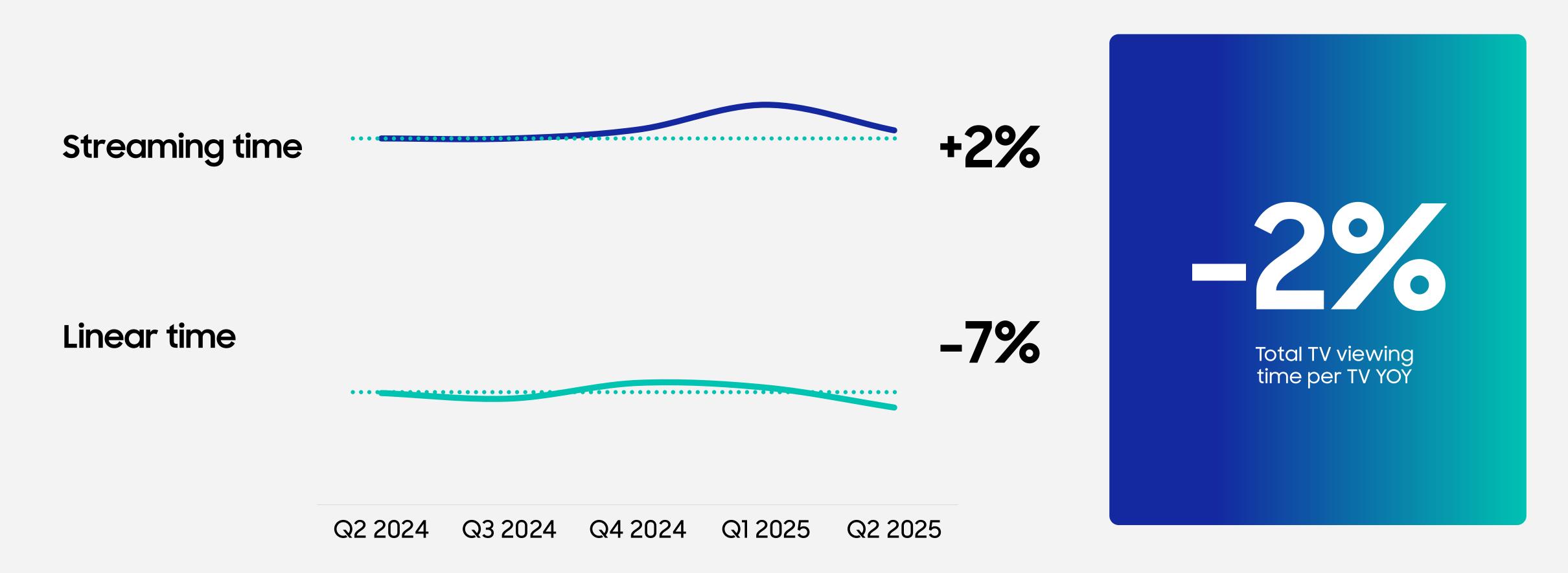
On Samsung smart TVs, streaming has led linear for years. In Q2, 3 out of every 4 minutes were spent with streaming content

Share of TV time trend



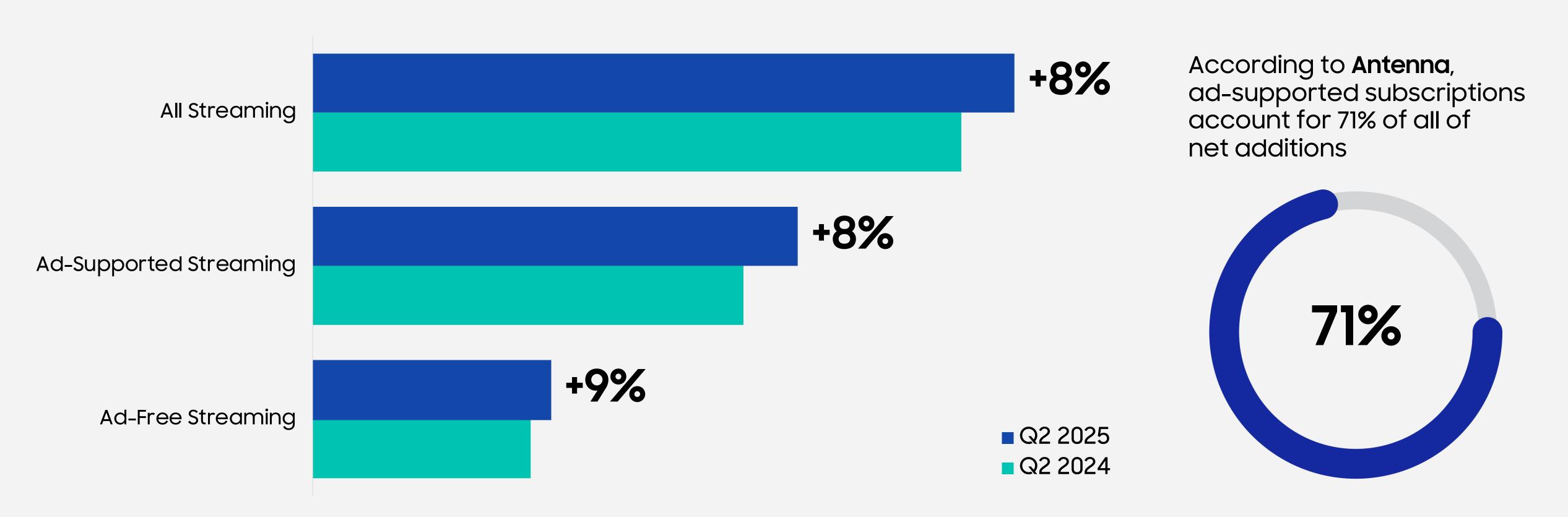
Time spent per TV is generally flat year-over-year stalled by notable drop in linear

Time spent/TV/day trend



The shift to streaming is powered by ad-supported options

Streaming time by app type

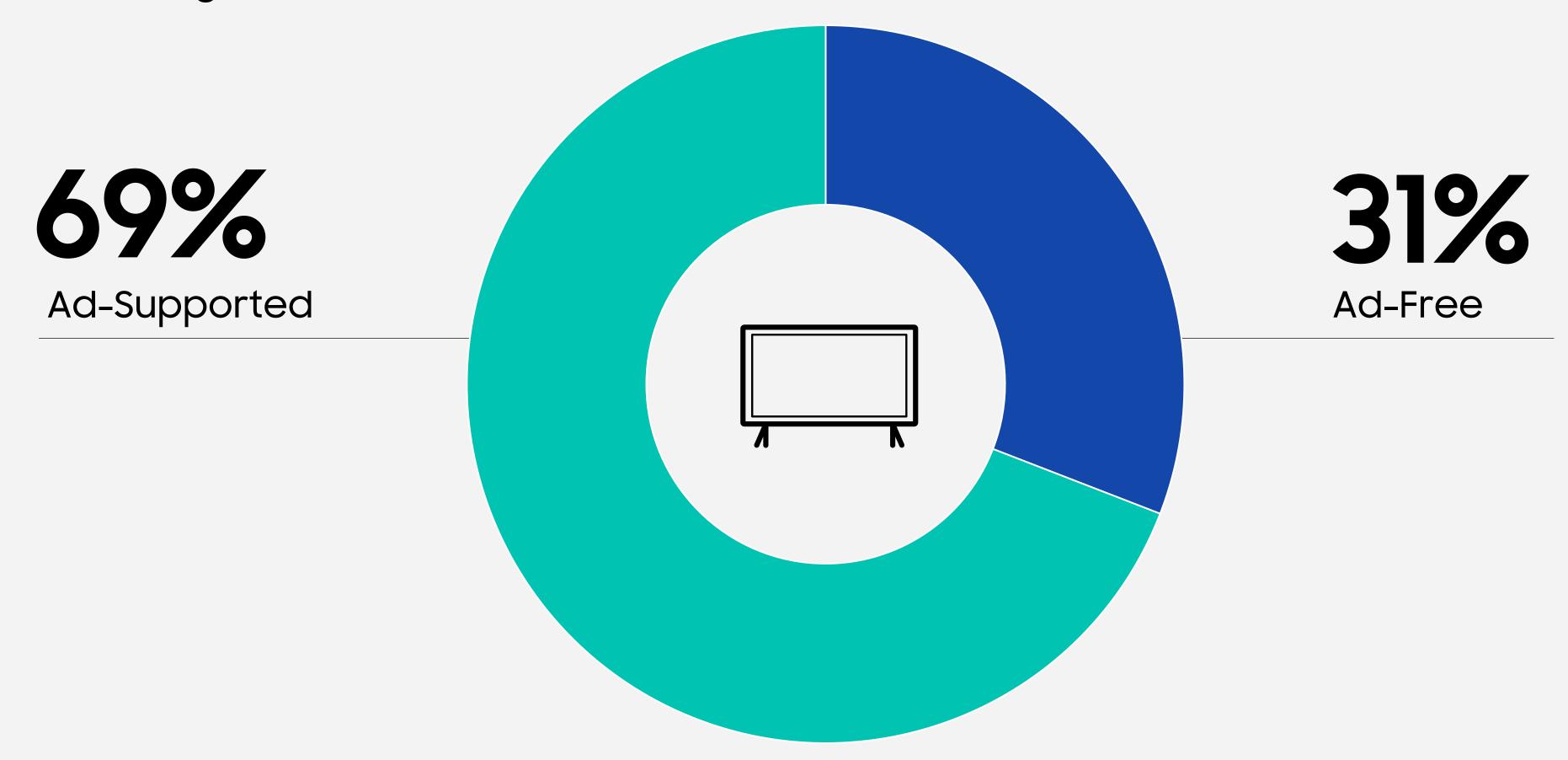


Source: Samsung Proprietary ACR - Includes Active TVs in the quarter. Streaming is viewership in Smart Hub (including Samsung TV Plus) with a minimum of 1 minute of consecutive app viewership. AVOD includes all ad-supported streaming minutes and SVOD includes all ad-free streaming minutes inclusive of hybrid apps that offer both ad-supported and ad-free tiers.

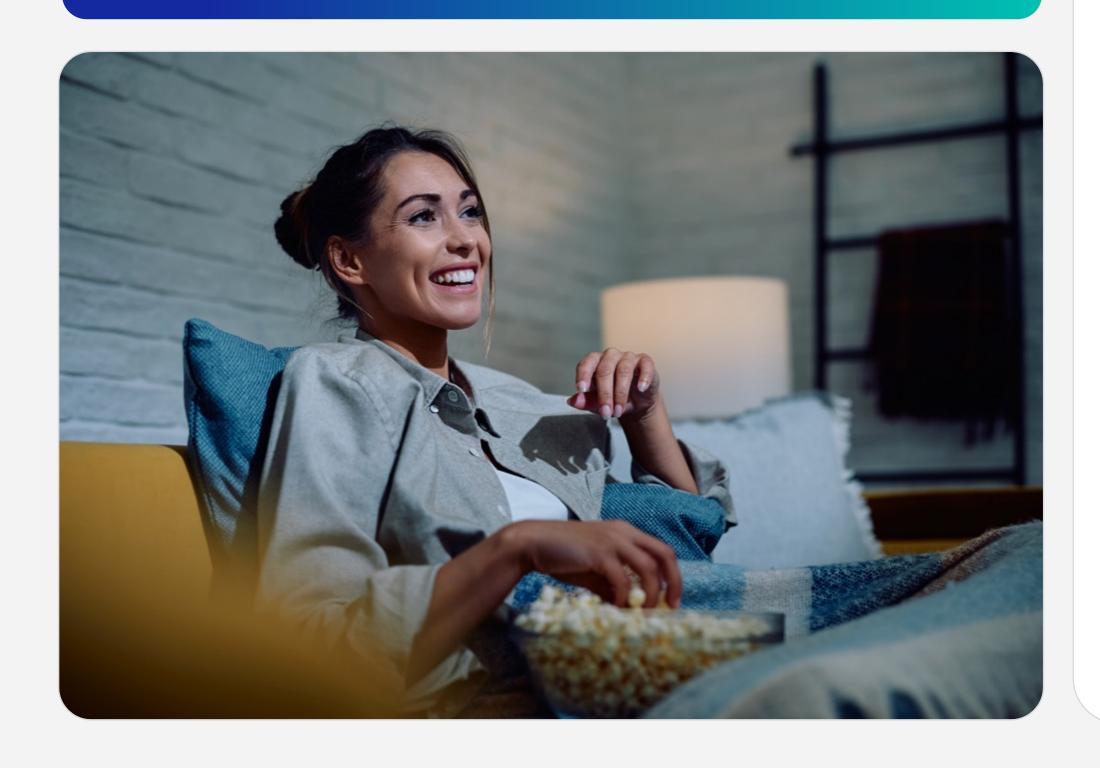
Antenna Q2 2025 State of Subscriptions

More than two-thirds of streaming time is ad-supported

Share of streaming time



The Need to Know:

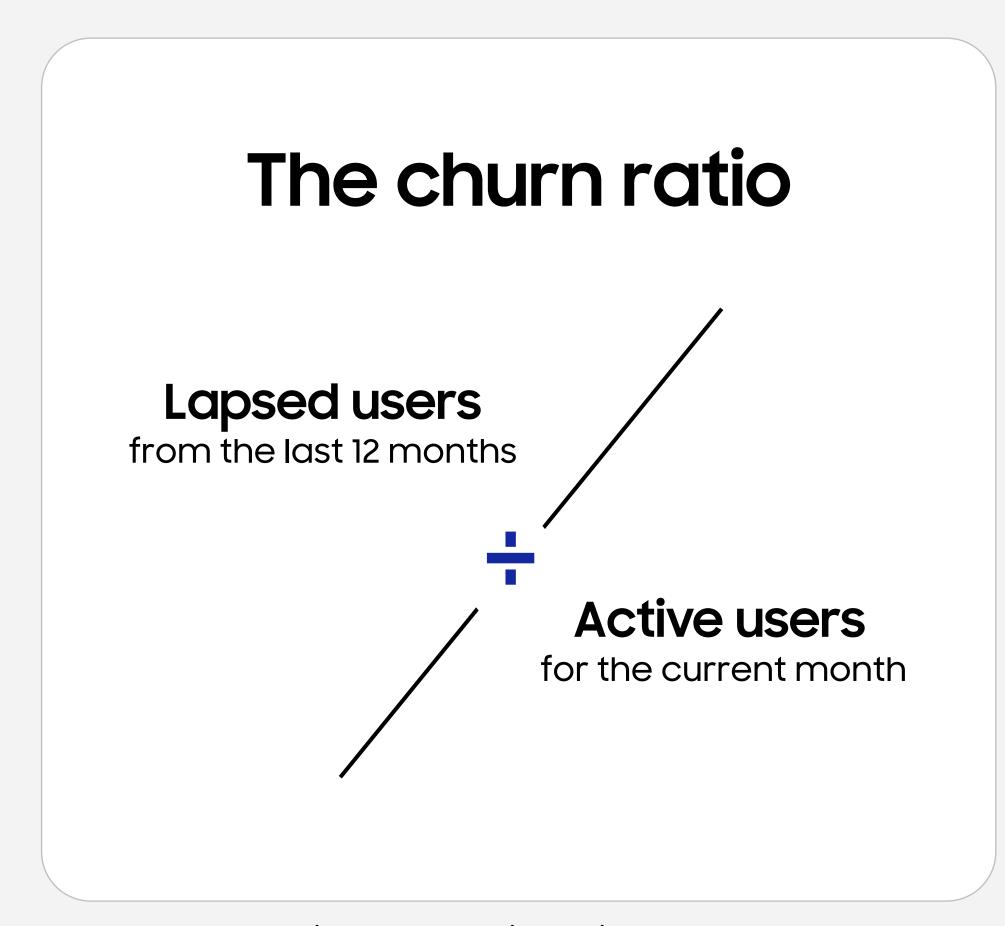


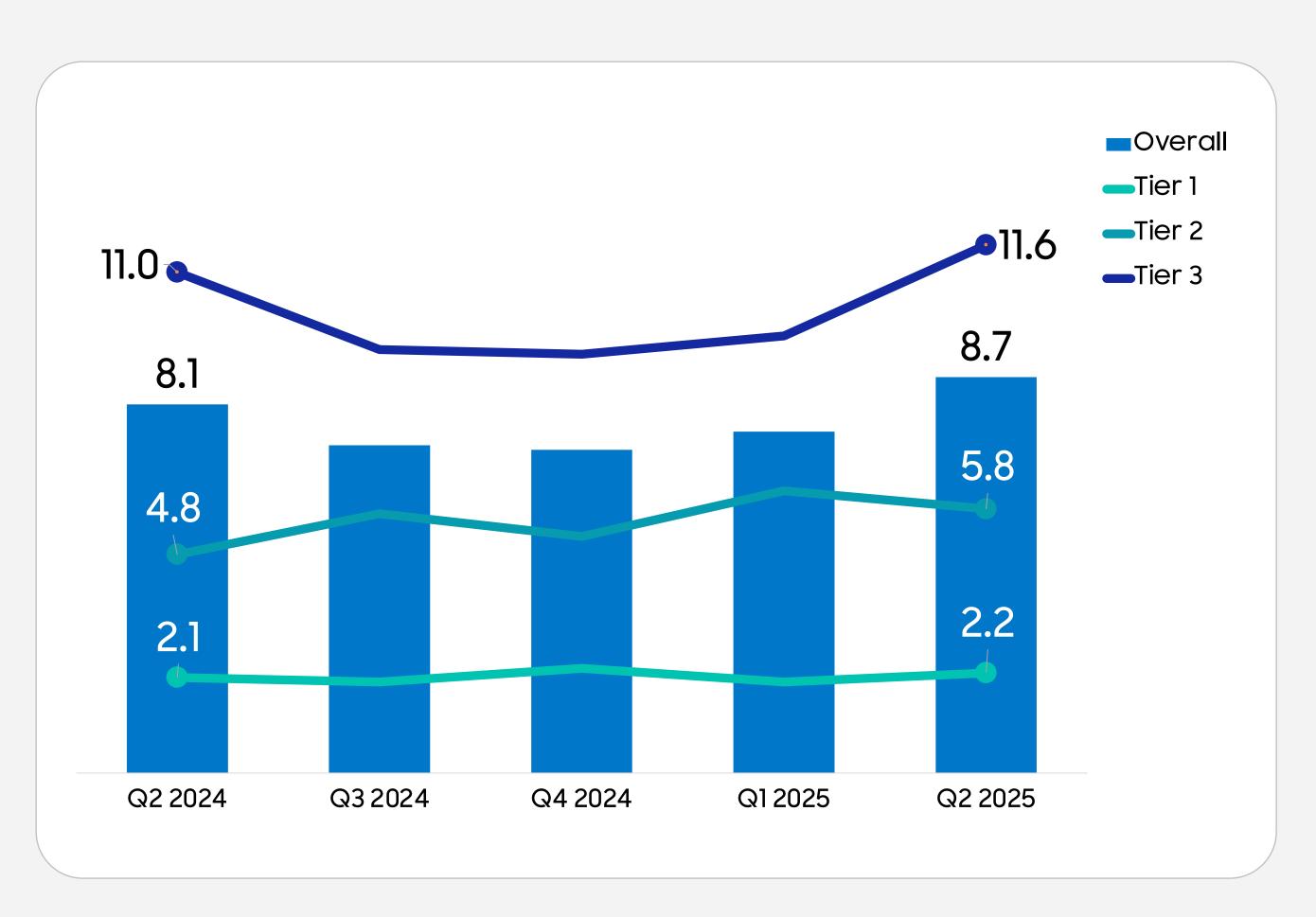
- Across all TV homes in the U.S., more time will be spent with streaming than with linear in 2025
- Consumers choose ads in streaming and ad-supported streaming time continues to grow
- Not only is linear viewing declining, it is a niche behavior, reaching small segments of American TV viewers

Sports is not a magic bullet to churn

Churn continues to be an issue for streaming apps

For every active user, another 8 users have churned out

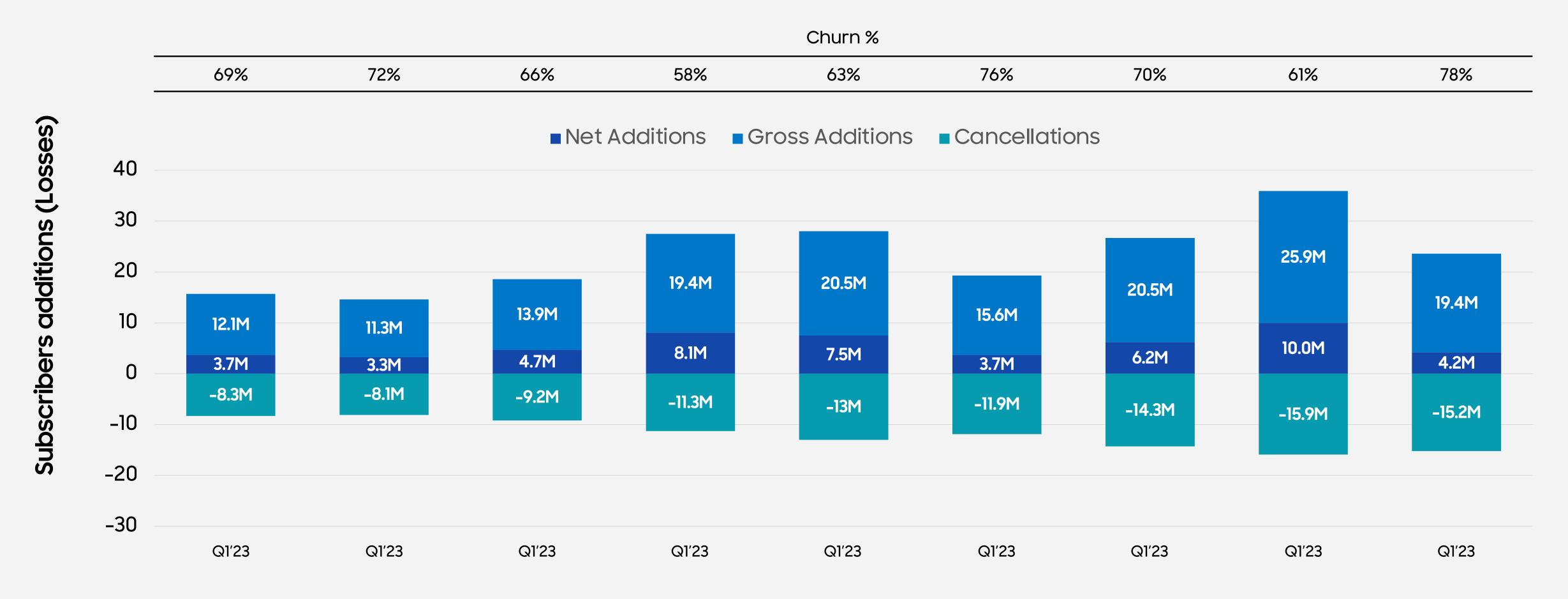




Ad tiers don't solve churn

The rate of churn has remained consistent over the past 9 quarters

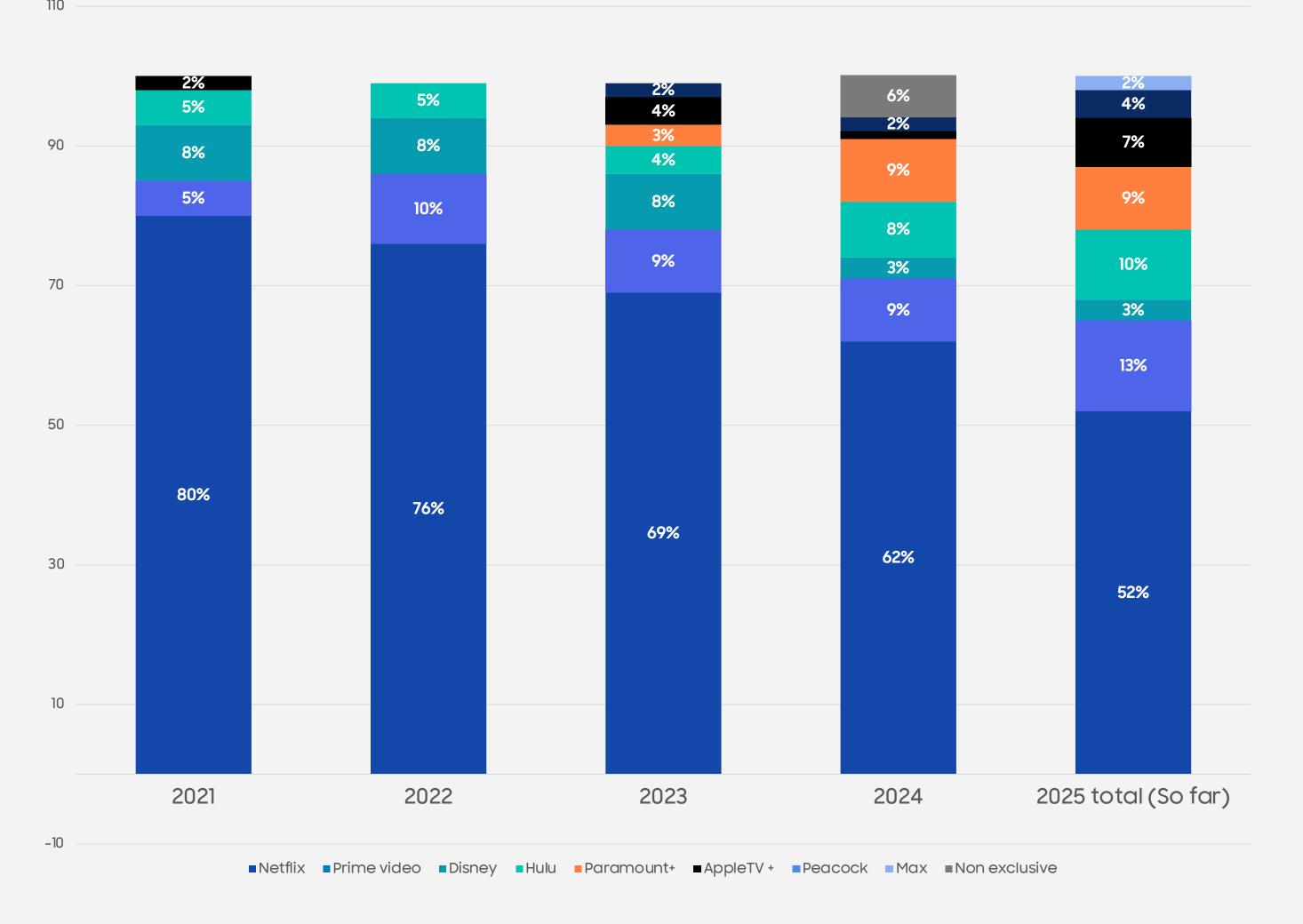
According to Antenna's data, cancellations negate an average of 68% of new subscriptions



SAMSUNG Ads

More originals across more services exacerbates churn



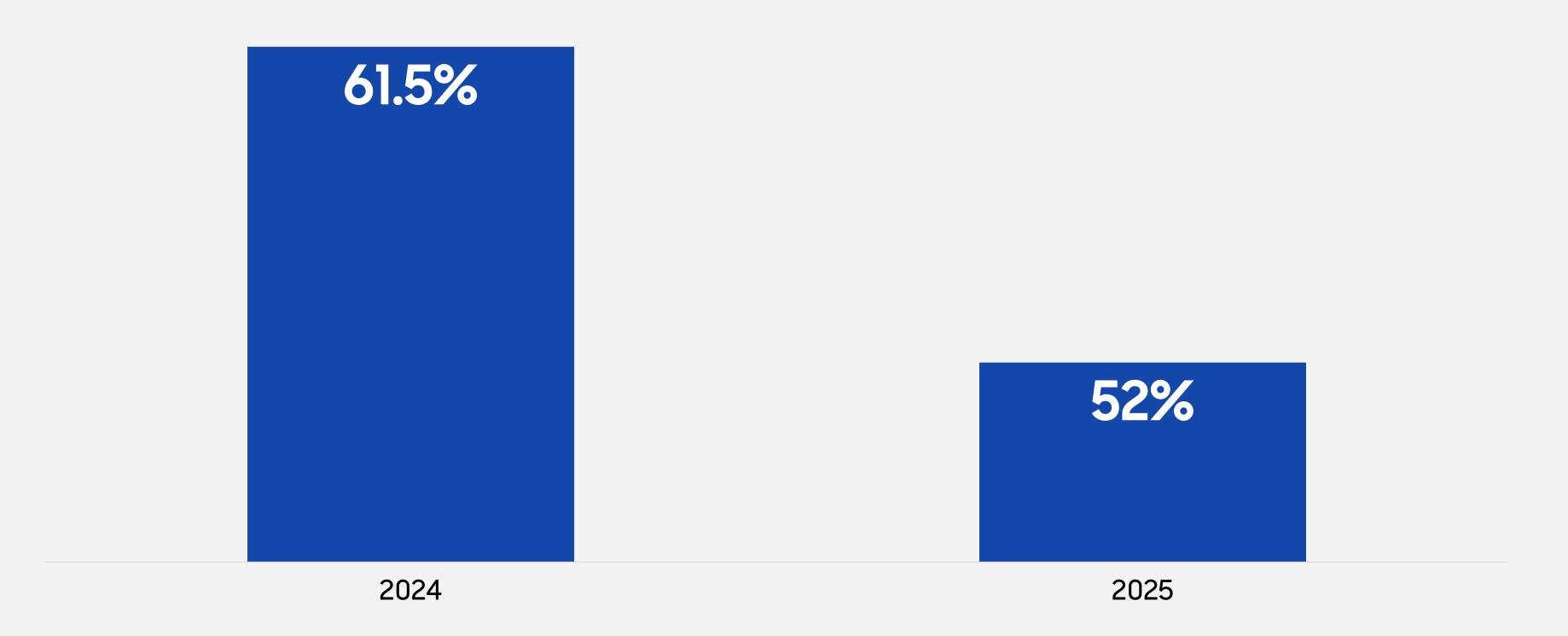


Users are cutting back on usage of the 7 big SVODs

A reaction to increased prices and the fact that each offers an abundance of content

% using 3 or more of the "Big 7" SVODs

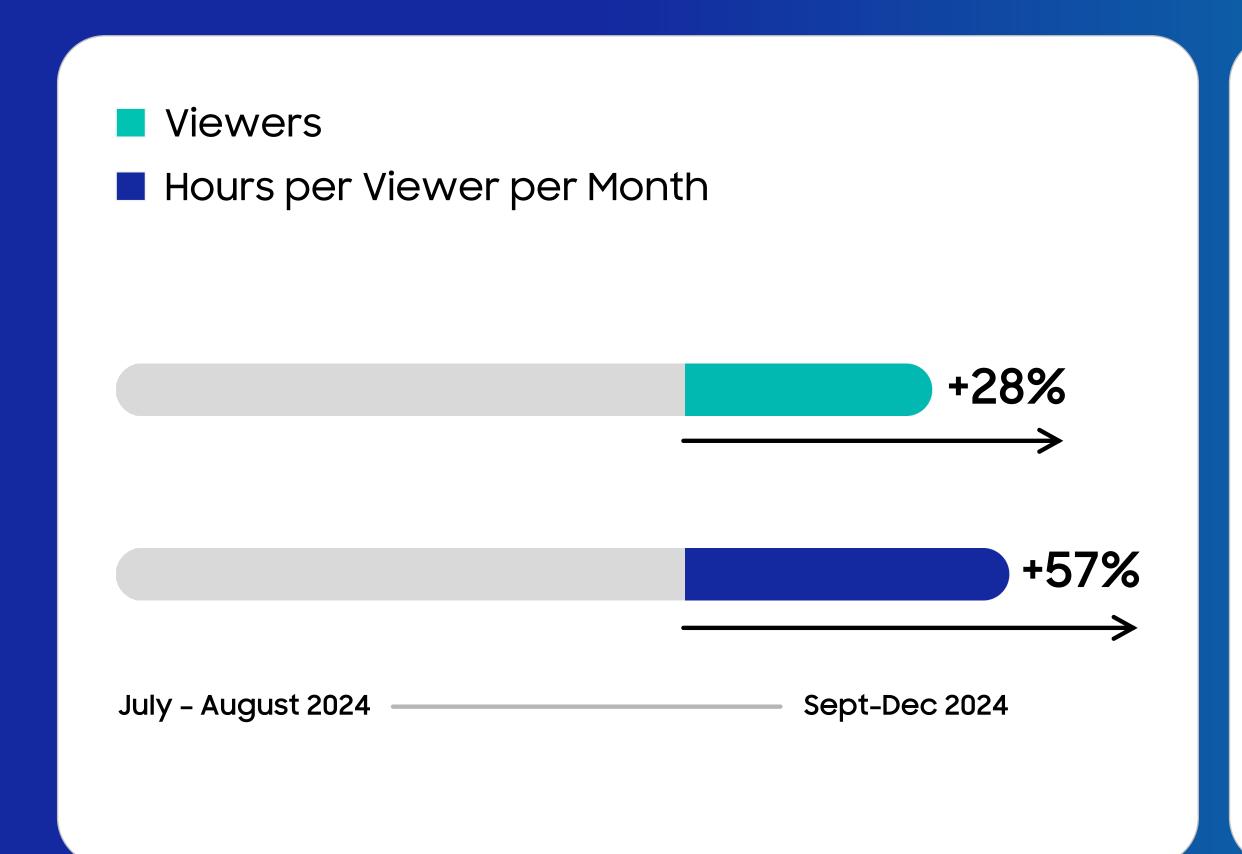
"Big 7": Netflix, Amazon Prime, Disney+, Hulu, Max, Peacock, Paramount+

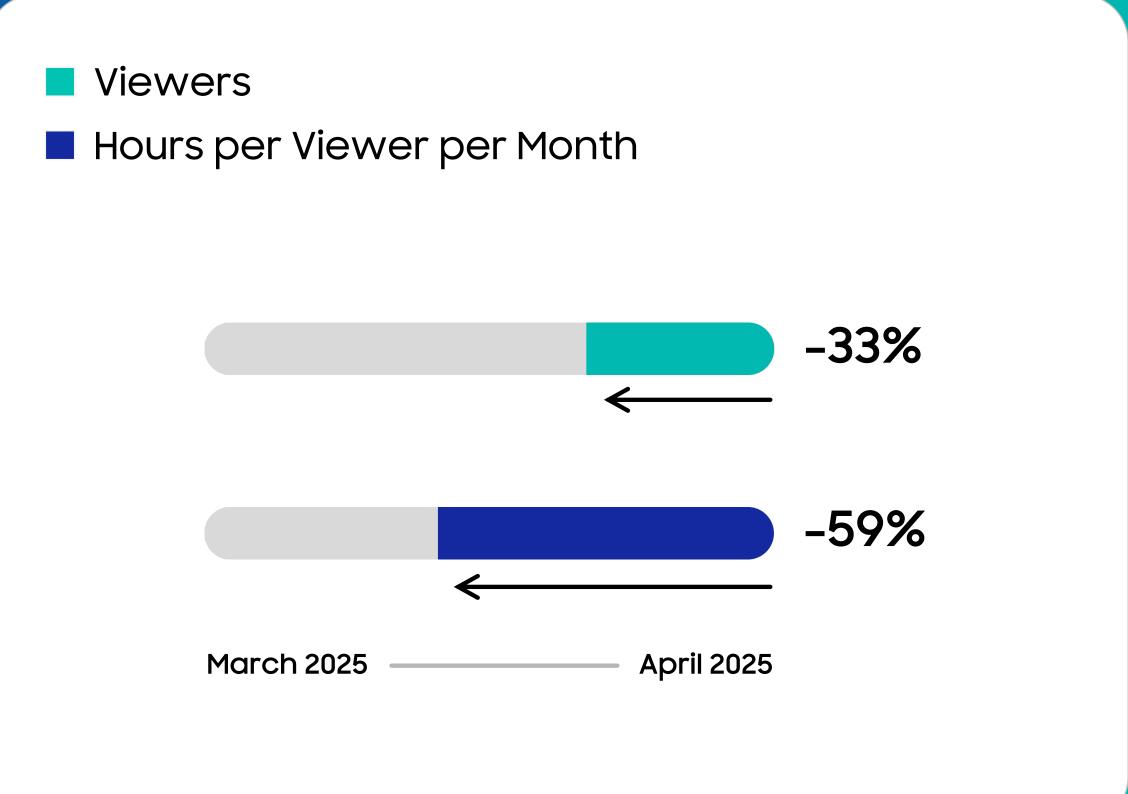


Source: HUB Entertainment Research.

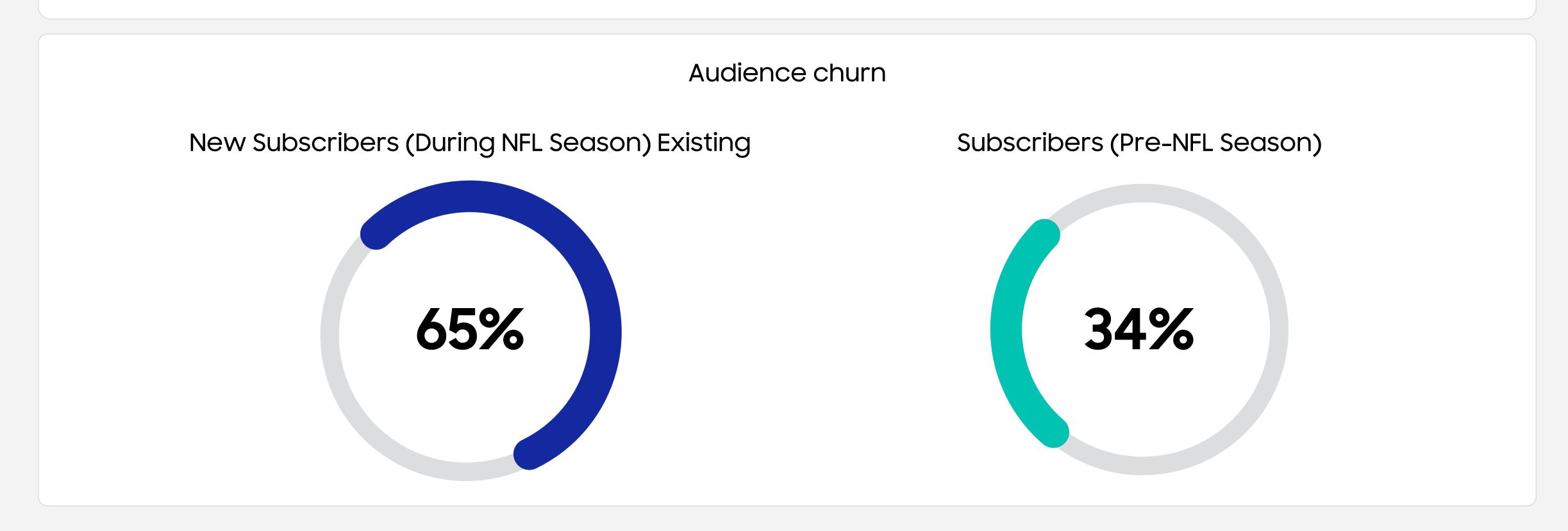
Sports do not solve streamers' churn problems

Football-Influenced Audience Behavior

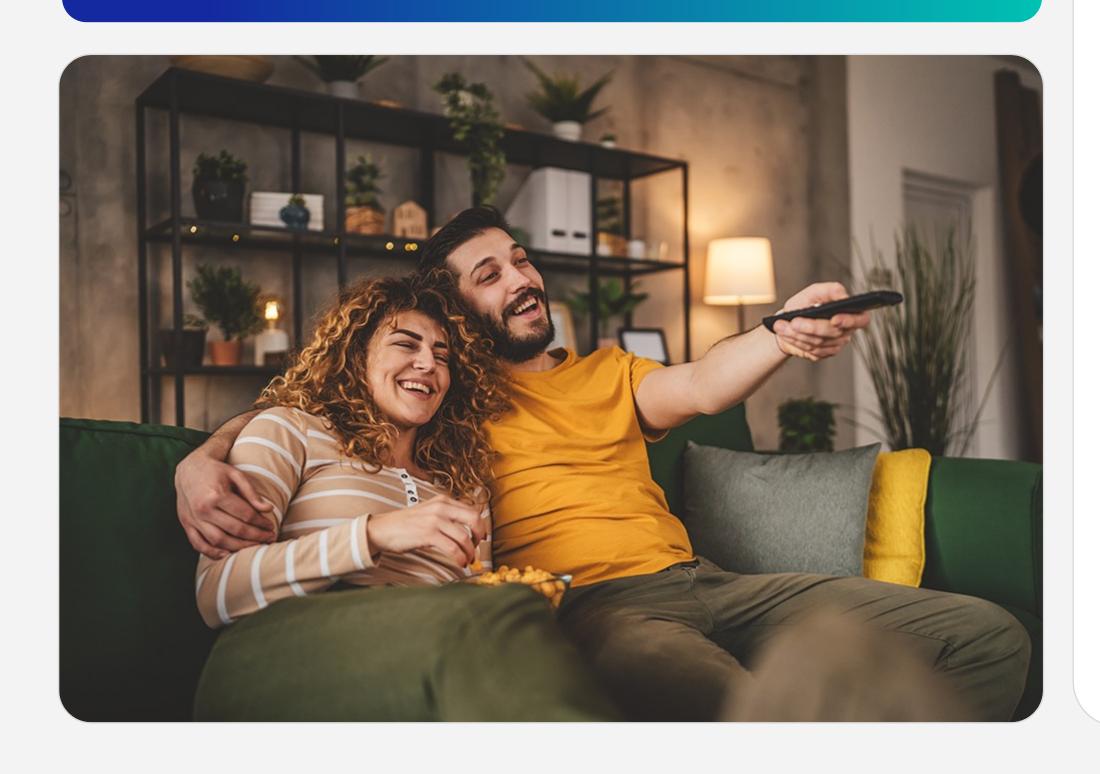




Among users who joined during the NFL season, churn was 2x compared to those who were active users before the NFL season



The Need to Know:



- Reaching streaming audiences consistently and predictably remains a problem as streaming app churn is as high as ever
- As services invest in more originals, audiences continue to splinter
- Sports can attract large audiences but without converting viewers to other content, sports audiences are twice as likely to churn as other app users

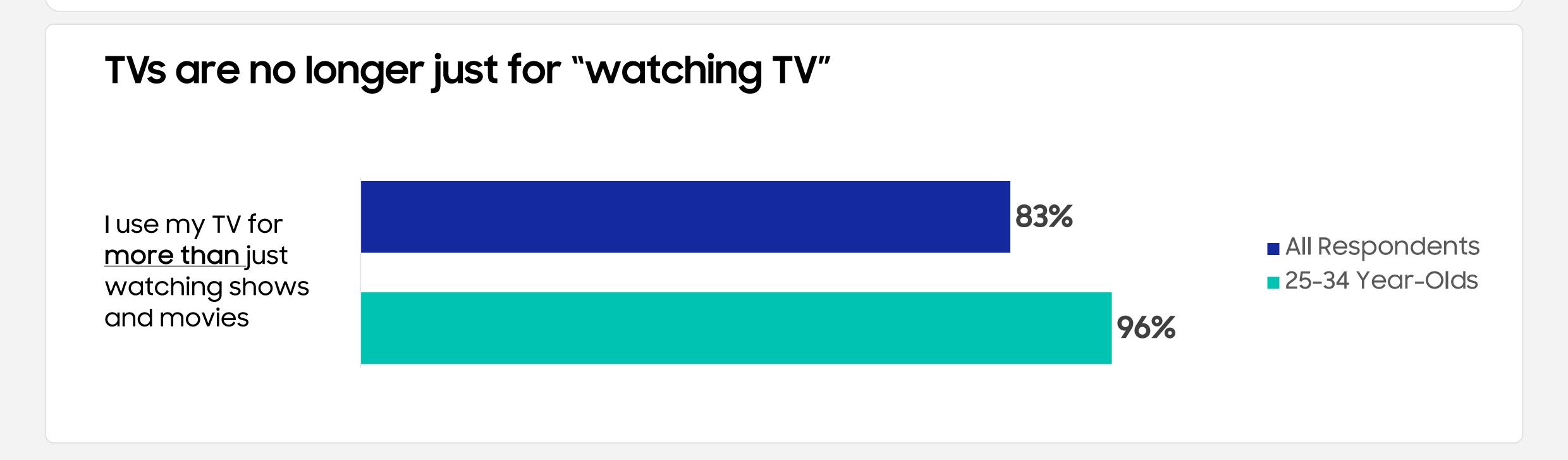
Conversion TV: TV's future is lower funnel

Americans have a new framework for how they think about their TVs

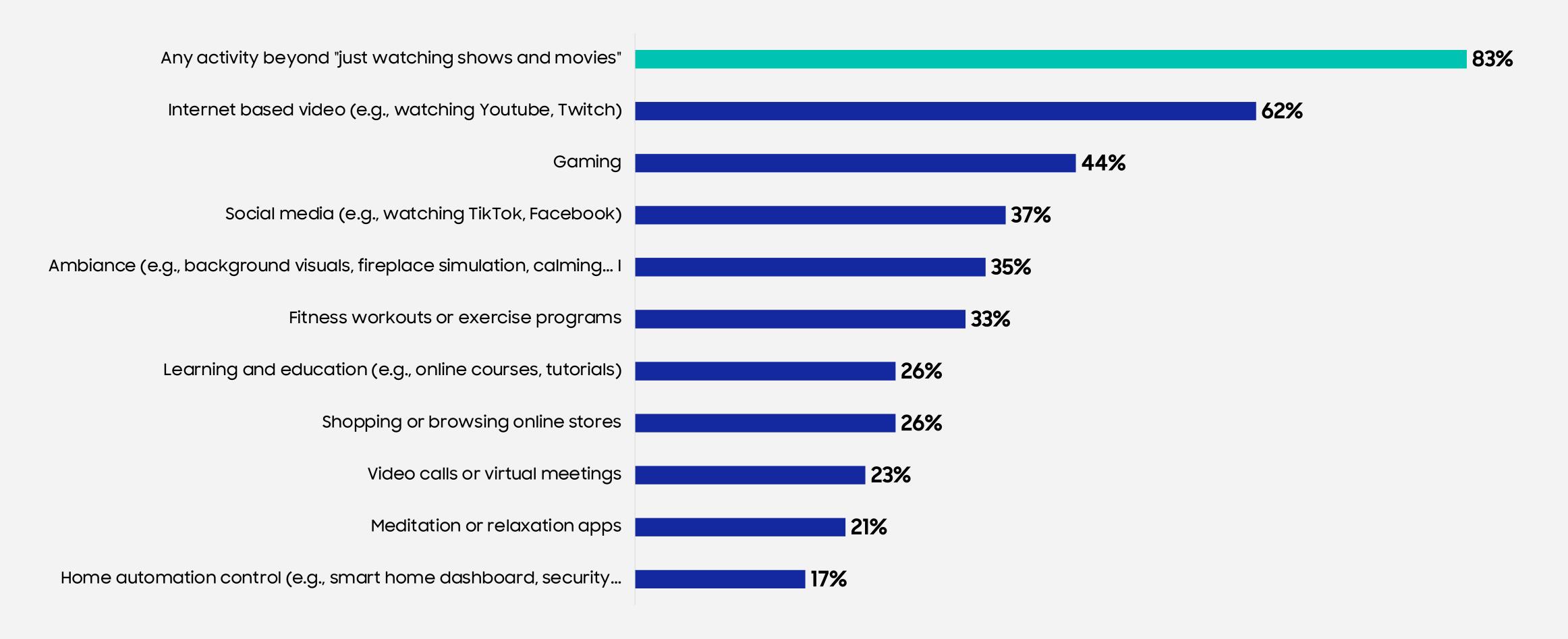
TV should be like other screens they use interactive, responsive and actionable

Consumers are expanding how they use TVs beyond traditional viewing

Younger consumers are leading the way.



New use cases create new data signals that are predictive of a multitude of behaviors



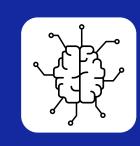
From broadcast to buy now

How CTV is becoming the next performance powerhouse



Target

Who is the audience you want to reach



Optimize

Shift the focus beyond :30s and :60s to interactive ways to engage the viewer



Measure

Streamline the outcome and measure tangible results

Targeting and optimization powered by machine learning

New data signals help to build precise audience segments and optimize ad delivery

Right person

Right inventory

Right creative

Right time

Audience intelligence

Identifies users with a high propensity to convert

Inventory optimization

Automatically reallocates impressions to the highest performing inventory

Creative optimization

Leverages multiple creative assets to serve the most relevant ad creatives Bidding intelligence

Results in real-time bid optimization to maximize your KPI

Measuring success

AppsFlyer measurement shows greater cost-efficiency in driving app installs and in-app purchases than non-targeted audiences when run across Samsung inventory

90% Reduction in CPI

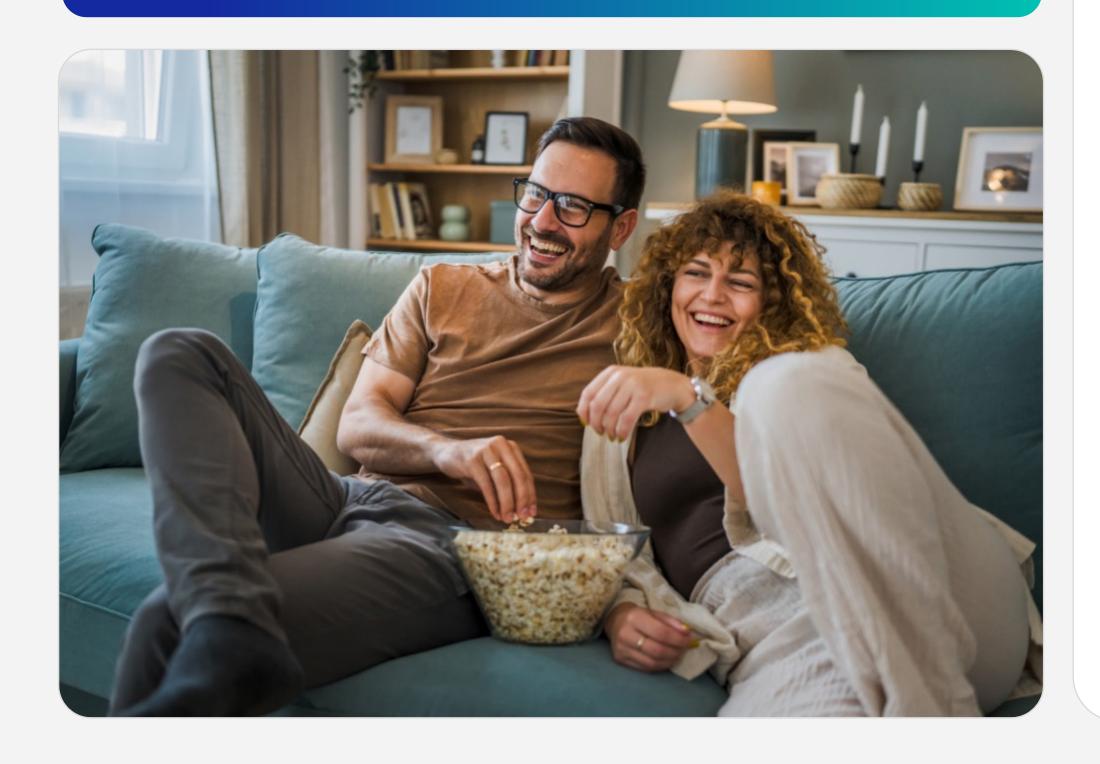
Exceeding client's benchmark of \$6-\$10

10x Improvement in **Install Rate**

20% ROAS

surpassing clients benchmark of 5.5%

The Need to Know:



- Americans are using their TVs to do much more than "just watch"
- New use cases create new data signals that are predictive of a multitude of behaviors
- CTV is becoming the next performance powerhouse through precision targeting, machine learning-powered optimization, and MMP measurement

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