# Optimized Enterprise Communications for a More Productive and Agile Business Environment

Samsung WE VoIP is a smartphone application that provides corporate users voice-over-IP communications over private Wi-Fi networks when in the office and public Wi-Fi or 4G/LTE network when out of the office. It is equipped with High Definition (HD) voice technology, 3G dialer and full-featured phone functionality to bring professionals a convenient, easy-to-use, and crystal clear voice experience.

Through the Samsung Communication Manager (SCM) or Samsung OfficeServ 7000 Series phone systems, this application turns your mobile device into a full-featured Samsung IP phone, providing conference calling, transferring, call back later, and hold functions over your corporate Wi-Fi network



#### **KEY BENEFITS**

- ✓ Crystal clear call quality among WE VoIP users
- ✓ Local/international calls and mobile minutes savings
- ✓ Ability to use work phone numbers on your mobile
- ✓ Full-featured business phone functionality such as conference, transfer, hold, later and wait





# HD Voice among WE VoIP Users



## Integrated Mobile and VoIP Dialing



## Full-Featured Business Phone Functionality



#### COMBINED MOBILE AND VOIP DIALING

Equipped with a 3G dialer, Samsung WE VoIP can operate just like a standard mobile phone with a log management that conveniently let users distinguish between mobile and VoIP phone calls. Both modes are fully integrated, making it possible to receive or reject incoming calls even when users are in VoIP mode.

## **HIGH DEFINITION (HD) VOICE QUALITY**

Samsung exclusive HD voice technology operates with wideband and super wideband codec such as AMR-WB and Silk to deliver enhanced voice quality among Samsung WE VoIP users.

## **GREATER FLEXIBILITY WITH CALL CONTROL**

Multiple options are available to offer a more flexible communications experience. Users can elect to "Receive" or "Reject" incoming calls, or to postpone those via the "Hold" function, or just to "Call back later". Additional functionality includes teleconferencing, speakerphone and recording capabilities for further convenience.

### **BUSINESS CALLER ID DISPLAY**

Business Caller ID is displayed with names, job titles and photos, making for a better organized mobile address book.



# Samsung WE VoIP - Feature Table

SUPPORTED FEATURE	OfficeServ v.4.70	SCM v.4.0.0.8	SUPPORTED FEATURE	OfficeServ v.4.70	SCM v.4.0.0.8
HD Voice	Yes	Yes	Remote Dial	No	Yes
Smart Route	Yes	Yes	Hold-On (Call on Hold Without Answering)	No	Yes
Wi-Fi to Mobile Network Manual Handoff	Yes	Yes	Later (Reject Call with Voice Announcement)	No	Yes
Call Record to Local File	Yes	Yes	Conference Call	No	Yes
Call Hold / Resume	Yes	Yes	Call Waiting	No	Yes
Blind Call Transfer	Yes	Yes	Paging	No	Yes*
Direct Call Pick Up	Yes	Yes	DND Audio Message to Outside Caller	No	Yes
Hold Pick Up	Yes	Yes	Shared Call Retrieve Service	No	Yes
VM Indication	Yes	Yes	Mobile VoIP (use LTE Network for Calls)	Yes	Yes
Move Call between Deskphone and WE VoIP	Yes	Yes			

<sup>\*</sup>Transmit only

#### WE VoIP Officially Supported Devices:

Samsung Galaxy S3 Series with Android OS 4.0.3 or higher, Samsung Galaxy S4 with Android OS 4.1 or higher
Samsung Galaxy Note II with Android OS 4.0.3 or higher
Other Android devices and OS versions may run this applications, but with various limitations.

For a comprehensive list of features and functionality, contact your Samsung Authorized Dealer.

\*Requires Samsung Communication Manager (SCM) or OfficeServ 7000 Series Systems.

