Transform your business.

Leverage the power and flexibility of Samsung mobile devices to build solutions that can drive your business. By customizing off-the-shelf devices, you can take full advantage of all that Samsung devices offer. And if you don’t have your own in-house expertise, Samsung Tailored Device Services are here to help. We can help you use Samsung solutions to restrict devices to a specific application, hide system settings, allow access only to authorized websites, and much more. You can drive innovation in your organization, optimize operations, empower employees or open up additional revenue opportunities. With Samsung Tailored Device Services, standard mobile devices can be turned into powerful tools customized to your specific business needs.

Device Customization Made Easy

Cloud-Based Customization
Set up and dynamically control the configuration of Samsung mobile devices from the cloud, with Knox Configure. Build your own unique profile and configure your devices just the way your organization needs them. Brand your devices with your own wallpapers, hide settings from users and restrict device usage to only your business needs.

Management Control
Control your tailored solution through your existing EMM platform, or leverage Samsung Knox Manage to provide a dedicated management platform for your environment. Take control of the OS management through forced OS updates when you want to push them. With Samsung E-Fota solutions, no end-user interaction is required.

Expert Assistance
Know what you want to do but don’t know where to start, or just need help in best practice implementations? Our Tailored Device Services team can help. Samsung has teams of experts that can assist you in tuning the configuration of your devices, optimizing EMM policies to match your business needs, developing new applications, and enhancing your existing applications with additional functionality and multi-platform support.

Contact Us: samsung.com/us/business-services
Developing your own tailored solution has never been easier.

Samsung’s team of experts can assist you with any or every stage in the development of your tailored solution.

Developing Internal Expertise: Training and Knowledge Transfer
- Training on developing apps for Android
- Mobility device capabilities (Knox Solutions)
- Samsung-specific SDKs

Customizing for a Tailored Solution: Expertise in the Full Capabilities of Our Devices
- Developing new applications
- Enhancing existing apps and providing multi-platform support
- Knox Configure (Kiosk mode, system settings and more)
- Assistance in selecting industry-specific applications

Providing Ease of Device Control: Simplifying Device Management and Control
- Enforced silent updates of the OS
- EMM planning and implementation
- App integration with an organization’s infrastructure
- Onsite and remote experts for migration/deployment

Delivering an Ideal Out-of-the-Box Experience: Devices the Way the Customer Needs Them
- Devices set up and ready to go out of the box
- Cloud-based deployment of configurations
- Automatic enrollment of a device in your EMM

Supporting Mobility Solutions: Maintaining Your Business Operations
- Direct access to experts that can assist with OS and device interoperability issues
- Peace of mind that damaged devices will be repaired using Samsung authorized service centers

Enabling the Full Power of Devices Designed for Business

<table>
<thead>
<tr>
<th>Ruggedized Devices</th>
<th>Customer Signature Capability</th>
<th>Workstation On the Go</th>
<th>Untethered Access</th>
</tr>
</thead>
<tbody>
<tr>
<td>MIL-STD-810G Protection</td>
<td>S Pen</td>
<td>DeX Connectivity</td>
<td>Wearables with 4G LTE</td>
</tr>
</tbody>
</table>

For more information on transforming your business and to discuss how we can tailor devices to your specific needs, please contact samsungbusinessservices@sea.samsung.com