<table>
<thead>
<tr>
<th></th>
<th>1:1 Device Protection Plans</th>
<th>Fleet Protection Plans</th>
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<tbody>
<tr>
<td></td>
<td>Extended Warranty (EW)</td>
<td>Elite Services</td>
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<td></td>
<td>Accidental Damage (ADH)</td>
<td>(Includes EW and ADH)</td>
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<td>Protection (Includes EW)</td>
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<td>Device Repair</td>
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<tr>
<td>Fleet Exchange</td>
<td>Per fleet</td>
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### Purchasing Units
- Per device
- Per device
- Per fleet
- Per fleet

### Device Protection
- Mechanical Failure from Defects
- Accidental Damages
- Liquid Damages

### Enrollment Period
- 1 Year
- 60 Days
- Custom*

### Advanced Technical Support
- Optional
- Optional
- N/A

### Elite Technical Support
- Optional
- Optional
- Required

### Professional Engineering Services
- Optional
- Optional
- Optional

### Device Exchange
- Advanced Exchange
- Next Business Day Delivery (Residential or Commercial)*
- Samsung Certified Refurbishment
- Samsung Owned Spare Pool

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2. Minimum of 1000 devices must be registered under a Fleet Coverage Plan.
3. Eight Hour Minimum Order Quantity. Daily, weekly, and annual cost options are available.
4. Certain restrictions apply to next business day delivery depending on timing and location. Refer to the Services Guide details.

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