

SAMSUNG Care+ for Business	1:1 Device Protection Plans		Fleet Protection Plans	
	Extended Warranty (EW)	Accidental Damage (ADH) Protection (Includes EW)	Elite Services (Includes EW and ADH)	
	Device Repair	Device Repair	Fleet Repair ¹ (Includes Elite Technical Support)	Fleet Exchange ¹ (Includes Elite Technical Support)
Purchasing Units	Per device	Per device	Per fleet ²	Per fleet ²
Device Protection				
Mechanical Failure from Defects	✓	✓	✓	✓
Accidental Damages		✓	✓	✓
Liquid Damages		✓	✓	✓
Enrollment Period	1 Year	60 Days	Custom*	Custom*
Advanced Technical Support	Optional	Optional	N/A	N/A
Elite Technical Support	Optional	Optional	Required	Required
Professional Engineering Services³	Optional	Optional	Optional	Optional
Device Exchange				
Advanced Exchange				✓
Next Business Day Delivery (Residential or Commercial) ⁴				✓
Samsung Certified Refurbishment				✓
Samsung Owned Spare Pool				✓

¹Samsung Care+ Fleet Coverage Plans require the purchase of an Elite Technical Support Plan.

²Minimum of 1000 devices must be registered under a Fleet Coverage Plan.

³Eight Hours Minimum Order Quantity. Daily, weekly, and annual cost options are available.

⁴Certain restrictions apply to next business day delivery depending on timing and location. Refer to the Services Guide details.