



Keep your devices and your business up and running.

Staying ahead in business means knowing you can be easily contacted by your customers at any time, and always having the information you need at your fingertips. Samsung ProCare delivers that peace of mind through Samsung mobile device protection coverage. Even minor damage can lead to loss of water-resistance and increased risk of unreparable damage, impacting your ability to conduct business. With Samsung ProCare, you'll help ensure business continuity and maintain your company's valuable assets.

Samsung ProCare Peace of Mind



Accidental Damage Coverage

No more walking around with cracked screens. ProCare's Accidental Damage Coverage has you covered for damaged glass, as well as damage from drops and spills. ProCare device protection offerings can cover mechanical and electrical breakdown after your standard limited warranty expires.



No Deductible or Shipping Costs

We believe in repairing our customers' devices instead of adding costs to a service they've already purchased. As long as a claim is within the coverage purchased, there are no extra charges. We give you a prepaid label to send a device to us, and cover the cost of sending the repaired device back to you.



Samsung Authorized Repair

Your device should be repaired with the right process and the right parts. Incorrect repair not only invalidates the device's warranty, but can also affect water-resistance and reliability. Other companies' repairs may not use genuine Samsung parts, which could cause you problems. With Samsung, you have peace of mind that we have you covered.



Three years of peace of mind could be significantly less than a single repair.

The ProCare Device Protection plans below extend beyond the manufacturer’s standard warranty with unlimited repair claims for electrical and mechanical breakdown for the duration of the coverage. As smartphones evolve, the increased cost of a single repair makes device protection an option you shouldn’t have to think twice about.

Accidental Damage on smartphones, tablets and wearables now includes allowance of up to 2 accidental damage claims per 12 months (repair/replacement up to MSRP¹ of the device per claim), plus unlimited repair claims for electrical and mechanical breakdown.

Walk-in repair is now included for smartphones (Active devices are mail-in only), in addition to mail-in repair. Walk-in repair locations can be found at samsung.com/us/businessrepair.

Samsung Galaxy Tablets



Device Cost ¹	Total Duration ²	Extended Warranty ³	Accidental Damage
\$0 - \$249.99	2 years	P-GT-1XXXTOL	P-GT-AHXXTOL
	3 years	P-GT-2XXXTOL	P-GT-BHXXTOHA
\$250 - \$499.99	2 Years	P-GT-1PXXTOL	P-GT-1HXXTOL
	3 Years	P-GT-2PXXTOL	P-GT-2HXXTOL
\$500 - \$749.99	2 Years	P-GT-1PXXTOM	P-GT-1HXXTOM
	3 Years	P-GT-2PXXTOM	P-GT-2HXXTOM
\$750 - \$1,400	2 Years	P-GT-1PXXTOH	P-GT-1HXXTOH
	3 Years	P-GT-2PXXTOH	P-GT-2HXXTOH



Samsung Galaxy Smartphones

Device	Total Duration ²	Extended Warranty ³	Accidental Damage
Galaxy Smartphones	2 Years	P-GT-1CXXSOH	P-GT-AKXXSOHP
	3 Years	P-GT-2CXXSOH	P-GT-3CXXSOH
Galaxy J Series Smartphones	2 Years	P-GT-1PXXSOLS	P-GT-1KXXSOLS
	3 Years	P-GT-2PXXSOLS	P-GT-2KXXSOLS



Samsung Wearables

Device Cost ¹	Total Duration ²	Extended Warranty ³	Accidental Damage
\$0 - \$249.99	2 Years	P-GT-1EXXWOM	P-GT-NEXXWOMP
	3 Years	N/A	P-GT-AEXXWOMP
\$250 - \$500	2 Years	P-GT-1EXXWOP	P-GT-NEXXWOPP
	3 Years	N/A	P-GT-AEXXWOPP

ProCare Device Protection plans provide 1:1 coverage, with each device covered having its own number of claims. Organizations with large numbers of devices can purchase pooled coverage utilizing Samsung’s ProCare Elite Plus offering.

Extended Warranty must be purchased at time of device purchase, or within 60 days if proof of purchase provided. Damage protection must be purchased at time of device purchase, or within 30 days if proof of purchase provided.

Product may be replaced with a new or remanufactured product of similar features and functionality if it cannot be repaired, if the cost of repair exceeds the original purchase price, or if parts are no longer available. In TX, the Obligor of the service plan is Federal Warranty Service Corporation. Refer to the service contract for complete details, including limitations, exclusions and provider information.

Learn More samsung.com/business insights.samsung.com
Product Support 1-866-SAM4BIZ
Follow Us [youtube.com/samsungbizusa](https://www.youtube.com/samsungbizusa) [@SamsungBizUSA](https://twitter.com/SamsungBizUSA)

SAMSUNG | **ProCare**

©2019 Samsung Electronics America, Inc. Samsung, Galaxy and J Series are registered marks of Samsung Electronics Corp., Ltd. Specifications and designs are subject to change without notice. Non-metric weights and measurements are approximate. All other brand, product, service names and logos are trademarks and/or registered trademarks of their respective manufacturers and companies. Simulated screen images. See samsung.com for detailed information. Printed in USA. SBS-PROCAREDEVICEPROTECTIONFLYER-FEB19T

¹Plans are sold based on MSRP or price end-user paid, whichever is less. ²Total duration includes one year of standard limited warranty. Labor-only costs for mechanical and electrical breakdown are covered from date of purchase. Both parts and labor costs are covered after the manufacturer’s warranty expires through the plan term. ³Extended Warranty in the context of ProCare Device Protection refers specifically to mechanical and electrical breakdown.