



Keep your business running at the speed of now.

The ability to work anywhere and anytime is fundamental to today's business. There's simply no time for downtime. Samsung ProCare supplements Samsung device reliability with peace of mind through Samsung mobile device protection coverage. Even minor damage can lead to loss of water-resistance and increased risk of unreparable damage, impacting your ability to conduct business. With Samsung ProCare, you'll help ensure business continuity and maintain your company's valuable assets.

Samsung ProCare Peace of Mind



Accidental Damage Coverage

No more walking around with cracked screens. ProCare's Accidental Damage Coverage has you covered for damaged glass, as well as damage from drops and spills. ProCare device protection can cover mechanical and electrical breakdown after your standard limited warranty expires.



No Deductible or Shipping Costs

We believe in repairing our customers' devices instead of adding costs to a service they've already purchased. As long as a claim is within the coverage purchased, there are no extra charges. We give you a prepaid label to send a device to us, and cover the cost of sending the repaired device back to you.



Samsung Authorized Repair

Your device should be repaired with the right process and the right parts. Incorrect repair not only invalidates the device's warranty, but can also affect water-resistance and reliability. Other companies' repairs may not use genuine Samsung parts, which could cause problems. With Samsung, you have peace of mind that we have you covered correctly.



Three years of peace of mind could be significantly less than a single repair.

The ProCare Device Protection plans below extend beyond the manufacturer’s standard warranty with unlimited repair claims for electrical and mechanical breakdown for the duration of the coverage. As smartphones evolve, the increased cost of a single repair makes device protection an option you shouldn’t have to think twice about.

Accidental Damage on smartphones, rugged devices, tablets and wearables now includes allowance of up to 2 accidental damage claims per 12 months (repair/replacement up to MSRP¹ of the device per claim), plus unlimited repair claims for electrical and mechanical breakdown.

Walk-in repair is now included for smartphones (active devices are mail-in only), in addition to mail-in repair. Walk-in repair locations can be found at samsung.com/us/businessrepair.

Samsung Galaxy Tablets



Device Cost ¹	Total Duration ²	Extended Warranty ³	Accidental Damage
\$0 - \$249.99	2 years	P-GT-1XXXT0L	P-GT-AHXXT0L
	3 years	P-GT-2XXXT0L	P-GT-BHXXT0HA
\$250 - \$499.99	2 Years	P-GT-1PXXT0L	P-GT-1HXXT0L
	3 Years	P-GT-2PXXT0L	P-GT-2HXXT0L
\$500 - \$749.99	2 Years	P-GT-1PXXT0M	P-GT-1HXXT0M
	3 Years	P-GT-2PXXT0M	P-GT-2HXXT0M
\$750 - \$1,400	2 Years	P-GT-1PXXT0H	P-GT-1HXXT0H
	3 Years	P-GT-2PXXT0H	P-GT-2HXXT0H

Samsung Galaxy Smartphones



Device	Total Duration ²	Extended Warranty ³	Accidental Damage
Galaxy Fold	2 Years	P-GT-1CXXS0PS	P-GT-1KXXS0PS
	3 Years	P-GT-2CXXS0PS	P-GT-2KXXS0PS
Galaxy Smartphones, Galaxy XCover Pro, Galaxy XCover FieldPro	2 years	P-GT-1CXXS0H	P-GT-AKXXS0HP
	3 years	P-GT-2CXXS0H	P-GT-3CXXS0H
Galaxy J Series, Galaxy A Series (\$0-\$249.99)	2 Years	P-GT-1PXXS0LS	P-GT-1KXXS0LS
	3 Years	P-GT-2PXXS0LS	P-GT-2KXXS0LS

Samsung Wearables



Device Cost ¹	Total Duration ²	Extended Warranty ³	Accidental Damage
\$0 - \$249.99	2 Years	P-GT-1EXXW0M	P-GT-NEXXW0MP
	3 Years	N/A	P-GT-AEXXW0MP
\$250 - \$500	2 Years	P-GT-1EXXW0P	P-GT-NEXXW0PP
	3 Years	N/A	P-GT-AEXXW0PP

ProCare Device Protection plans provide 1:1 coverage, with each device covered having its own number of claims. Organizations with large numbers of devices can purchase pooled coverage utilizing Samsung’s ProCare Elite Plus offering.

Extended Warranty must be purchased at time of device purchase, or within 60 days if proof of purchase provided. Accidental damage with mechanical and electrical breakdown protection must be purchased at time of device purchase, or within 30 days if proof of purchase provided.

Product may be replaced with a new or remanufactured product of similar features and functionality if it cannot be repaired, if the cost of repair exceeds the original purchase price, or if parts are no longer available. In TX, the Obligor of the service plan is Federal Warranty Service Corporation. Refer to the service contract for complete details, including limitations, exclusions and provider information.

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¹Plans are sold based on MSRP or price end-user paid, whichever is less. ²Total duration includes one year of standard limited warranty. Labor-only costs for mechanical and electrical breakdown are covered from date of purchase. Both parts and labor costs are covered after the manufacturer’s warranty expires through the plan term. ³Extended Warranty in the context of ProCare Device Protection refers specifically to mechanical and electrical breakdown.