Make sure your message is delivered with the same incredible impact as the day you first install your Samsung Commercial Indoor Smart LED Signage. Samsung ProCare protection offers service options to suit any enterprise or budget, as well as technical support from Samsung-authorized experts. When downtime is critical, Same Day and Next Business Day on-site service solutions will have you back in business quickly. **Just call 1-866-SAM4BIZ.**

**Service solutions for these vertical markets:**
Retail | Hospitality | Education | Healthcare | Government | Transportation | Public Safety | Legal | Financial

**Samsung ProCare Technology Protection**

**White Glove Same Day On-Site**
Personalized service. Includes Same Day* exchange, removal and installation. Parts and labor also included.*

**White Glove Next Business Day On-Site**
Personalized service. Includes Next Business Day* exchange, removal and installation. Parts and labor also included.*

**Extended Warranty**
An extension of the manufacturer’s warranty. Parts only are covered.

**Contact Us:** samsung.com/b2bdigitalsignage
### White Glove Same Day On-Site Service

- Same Day exchange of the module, seven days a week (excluding holidays).
- Dedicated hotline: 1-888-389-1488, calls must be received by noon local time.
- Includes tech-assisted exchange of module and component, if required: technician removes original module, installs replacement, and ships non-working module to Samsung. Installation details, such as display location and specification are required before exchange.
- Coverage for electrical breakdown.
- S-Box extended coverage available.
- 3-5 year terms available.

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<th>Date of Purchase</th>
<th>1 Year</th>
<th>2 Years</th>
<th>3 Years</th>
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### White Glove Next Business Day On-Site Service

- Next Business Day exchange of the module, Monday – Friday (excluding holidays). Contact 1-866-SAM4BIZ. Calls must be received by 3 p.m. ET.
- Includes tech-assisted exchange of module and component, if required: technician removes original module, installs replacement, and ships non-working module to Samsung. Installation details, such as display location and specification are required before exchange.
- Coverage for electrical breakdown.
- S-Box extended coverage available.
- 3-5 year terms available.

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### Service Terms

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